

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5477
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 12, 2020

Subject: N202300791 - Service Update
Diesel Exhaust Fluid System Inactive
Population Expanded

Models: 2020 Chevrolet Silverado
2020 GMC Sierra
Equipped with Diesel Engines (RPO L5P or LM2)

To: All General Motors Dealers

On May 21, 2020 General Motors dealers were advised via GM Global Connect of Service Update N202300791 under GCUS-3-1830. The VIN breakpoints have now been completed and an additional 31,366 US vehicles have been added to the population.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated August 13, 2020 or sooner. A list of the added vehicles in dealer new inventory is attached to this message. The original list sent on May 21, 2020 of vehicles in dealer new inventory is also attached to this message for your reference. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS