

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5552
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 22, 2020

Subject: N202317390 - Customer Satisfaction Program
Brake System Control Module Internal Fault
Reprogramming Resumed

Models: 2021 Cadillac Escalade, Escalade ESV
2021 Chevrolet Suburban, Tahoe
2021 GMC Yukon, Yukon XL

To: All General Motors Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New or Used Vehicle Sales Manager, and Warranty Administrator

Effective immediately, dealers may resume reprogramming of all involved vehicles for field action # N202317390.

The brake system control module option is restored in SPS and successful programming has been completed. Programming in TIS and TLC have also been turned back on and functioning as intended.

Service Information may show field action N202317390 as suspended until the system has updated to remove the suspension language. A copy of the bulletin is attached to this message for reference.

END OF MESSAGE
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