

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5538
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 8, 2020

Subject: N192268180 – Emission Recall – Tailpipe Emissions – Oxygen
Sensors
N192268181 – Emission Recall – Tailpipe Emissions – Exhaust
Components
N192287100 – Special Coverage – Catalytic Converter and Oxygen
Sensor Performance Degradation
Population Movement

Models: 2012-2013 Chevrolet Equinox
2012-2013 GMC Terrain

To: All General Motors Dealers

On October 1, 2020, General Motors released Emissions Recall N192268180, N192268181 and Special Coverage N192287100.

Please be advised that in continuation of the VIN analysis for these three field actions, the populations have been re-allocated between the three bulletins to accommodate the appropriate repairs for the VINs involved.

VINs previously in Emissions Recall N192268180 and Special Coverage N192287100 that are moved to Emissions Recall N192268181 will show as “Closed” in IVH with a notation that the VIN has been moved.

Customer Letter Mailing

The customer letter mailing will begin in early November 2020.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen has been updated today, October 8, 2020. Please hold all warranty transactions until IVH is showing the updates.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS