

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5585
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 25, 2020

Subject: N202313620 - Service Update
Incorrect Torque Badge on Vehicle Decklid
CT4 V-Series Removed from Population

Models: 2020 Cadillac CT4
Equipped with 2.7L Turbo Engine (RPO L3B)

To: All General Motors Dealers

General Motors released Service Update N202313620 on November 23, 2020. It was discovered that the V-Series was included in error and are not impacted. Those VINs have been removed from the population and IVH.

An updated list of involved vehicles in dealer new inventory is attached to this message.

We apologize for any confusion this may have caused.

END OF MESSAGE
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