

Product Category: Climate Control Module
Part Number(s): 599-211XD
Destroy in Field: No
Return Authorization: Yes
Return Location: FSEG (Flight Systems), 505 Fishing Creek Rd, Lewisberry, PA 17339
Issue Credit: Please be sure to code return with <RGA-Q> number on outside of container
Apply to Defective All: No
New Product Availability: Early 2021

Return for Inspection Instructions:

- Dorman requests that inventory be returned for part 599-211XD as noted above including all date codes.
- Dorman is conducting an inspection on this SKU including all date codes that have been shipped.



Notes/Comments:

- If there are any problems with one of these parts, on the vehicle level, we will cover through the Dorman labor claims process.

Return Instructions:

1. Please pull all affected inventory.
2. Please contact Customer Relations Dorman by e-mail or phone Tiffany Tokarchek (ttokarchek@dormanproducts.com / phone 215-712-5201) to obtain a RGA Q-Number.

You will need to provide:

- a. Customer Account
- b. Part number
- c. Quantity being returned

3. Please mark these to:

FSEG (Flight Systems) - Returns
505 Fishing Creek Rd
Lewisberry, PA 17339
Attn: RGA Q-Number _____

4. Return to Dorman Products, freight collect, by using the Dorman-arranged carrier for your RGA (typically Conway).

Thank you for your understanding and assistance with this matter.