Dorman Product Alert Bulletin

November 12, 2020

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Product Category: Power Window Lift Motor

Part Number(s): 742-662 **Destroy in Field:** No **Return Authorization:** Yes

Return Location: Dorman Products, 3400 East Walnut Street, Colmar, PA 18915

Issue Credit: Please be sure to code return with <RGA-Q> number on outside of container

Apply to Defective All: No **New Product Availability:** 3/30/21

Return for Inspection Instructions:

Dorman requests that inventory be returned for part # noted above for Date Codes before Julian Date Code 20070.

Dorman is conducting an inspection on this SKU that have been shipped.





Notes/Comments:

If there are any problems with one of these parts, on the vehicle level, we will cover through the Dorman labor claims process.

Return Instructions:

- 1. Please pull all affected inventory.
- 2. Please contact Customer Relations Dorman by e-mail or phone (<u>crdorman@dormanproducts.com</u> / phone 1-800-523-2492) to obtain a RGA Q-Number.

You will need to provide:

- a. Customer Account
- b. Part number
- c. Quantity being returned
- 3. Please mark these to:

Dorman Products, Inc- Returns	
3400 East Walnut Street	
Colmar, PA 18915	
Attn: RGA Q-Number	

4. Return to Dorman Products, freight collect, by using the Dorman-arranged carrier for your RGA (typically Conway).

Thank you for your understanding and assistance with this matter.