



# Service Campaign 70-78

**MODELS**

**AFFECTED:** 2021 View & Navion

**DATE:** November 23, 2020

**SUBJECT:** Front Cap Clearance Lights

**PLEASE FORWARD THIS INFORMATION TO YOUR RV SERVICE MANAGER.**

Winnebago Motorhomes is conducting a Field Service Campaign on certain 2021 View & Navion models. It has been determined the front cap clearance lights may have inadequate sealant.

**Affected Vehicles and Owner Notification**

Attached to this letter is a list of subject vehicles which were shipped to your dealership. Customers with affected vehicles are being sent a letter notifying them of the service campaign. Owners are directed to contact a Winnebago Motorhome dealer for the service campaign to be performed at no cost to them. A copy of the owner notice is provided for your information.

**Repair Procedure:**

Refer to instruction sheet.

**Reimbursement**

When the service has been completed, submit a warranty claim using the operation number and TIC code listed below.

DESCRIPTION	OPERATION NUMBER	TIME ALLOWANCE	TIC CODE
Front Cap Clearance Lights	05707899	0.5	7078SB

If the vehicle is out of warranty, use service authorization 73G7078T when filing your claim.

**FINAL CLAIMS NEED TO BE SUBMITTED BY MAY 23, 2021.**

Perform this procedure on all subject vehicles currently in your inventory. DO NOT DELIVER ANY SUBJECT UNITS TO A CUSTOMER UNTIL THIS CORRECTIVE ACTION HAS BEEN TAKEN.

**If You Need Assistance**

If dealer technical assistance is needed, please contact the Winnebago Motorhome Technical Service Department at (866) 653-4329 from 8:00 a.m. to 4:30 p.m. Central Time or by e-mail at: [techservice@wgo.net](mailto:techservice@wgo.net).

Thank you for your cooperation.

Dean Casad  
Director, Customer Support



## 2021 View & Navion

### Front Cap Clearance Lights

**Overview:** This campaign is to ensure the clearance lights are adequately sealed.

**Supplies Required:**

- Clear Body Seam Sealer, Winnebago p/n 094401-04-000

Read the entire instructions carefully before starting the procedure. If you have any questions, please contact the Winnebago Motorhome Technical Service Department by calling 1-866-653-4329 or by email: [techservice@wgo.net](mailto:techservice@wgo.net). This document is confidential and is intended for dealer use only.

**Procedure:**

1. Trim any of the gasket that may be bulging around the front cap clearance lights. Cap seal lights using clear sealant around the tops, sides and bottom of the lights. Tool sealant to ensure no gaps or voids exist.





**FOR YOUR INFORMATION  
-COPY OF OWNER INFORMATION-**

RE: BODY SERIAL  
CHASSIS SERIAL

Dear Winnebago Motorhome Owner:

When you purchased your new Winnebago motorhome, you also received our commitment to provide you with a quality product and our dedication to continuing customer satisfaction. In keeping with this commitment, we are notifying you of a service issue that may affect your Winnebago motorhome.

Winnebago Motorhomes is conducting a Field Service Campaign on certain 2021 Winnebago View and Navion models. This campaign is to ensure the front cap clearance lights are properly sealed.

Our records indicate that you have purchased a vehicle with the serial number which appears above.

**What We Will Do**

Your Winnebago dealer will seal the front cap clearance lights.

**What You Should Do**

Contact your Winnebago Motorhome dealer to arrange for a service appointment. Please allow sufficient time for your dealer to process your vehicle on the date of the appointment. The actual repair will take approximately 1/2 hour, however your dealer will require additional time to process your coach.

**Important**

This campaign and the offer to provide service are being done at no charge to you. The offer for a no cost repair is valid until May 23, 2021 at which time the campaign will be closed.

**If You Need Assistance**

If you have questions or need assistance, please contact Winnebago Motorhome Customer Care at (800) 537-1885 Monday through Friday from 8:00 a.m. to 4:30 p.m. Central Time or by email: [customercare@wgo.net](mailto:customercare@wgo.net).

We are sorry to cause you this inconvenience. We have taken this action in the interest of your continued satisfaction with our products. This letter does not constitute an acknowledgement of legal liability.

Thank you for choosing a Winnebago motorhome.

Winnebago Motorhomes  
Forest City, IA 50436