



NUMBER: 23-003-20 REV. A

GROUP: 23 - Body

DATE: December 29, 2020

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This bulletin supersedes Technical Service Bulletin (TSB) 23-003-20, dated January 18, 2020, which should be removed from your files. All revisions are highlighted with **asterisks**** and include new RRT number and updated build date.**

This Technical Service Bulletin (TSB) has also been released as a Rapid Response Transmittal (RRT) **20-099, date of issue December 29, 2020****. All applicable Sold and Un-Sold RRT VINs have been loaded. To verify this RRT service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RRT will expire 18 months after the date of issue.**

SUBJECT:

Driver Side Seat Trim Panel Replacement

OVERVIEW:

This bulletin involves inspecting and if necessary replacing the driver's side seat trim panel.

MODELS:

2019 - 2020 (M6) Jeep Compass

NOTE: **This bulletin applies to vehicles built on or before August 30, 2020 (MDH 0830XX).******

NOTE: This bulletin applies to vehicles within the following markets/countries: APAC (India).

SYMPTOM/CONDITION:

The customer may describe that the driver's side seat trim is loose or broken for their power seat switch.

DIAGNOSIS:

1. Is the driver's seat side trim loose or broken?
 - YES>>> Proceed to [Step 1](#) of the Repair Procedure.
 - NO>>> This bulletin has been completed, use inspect LOP (23-13-29-90) to close the active RRT.

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. If any vehicle not on the VIN list exhibits the symptom/condition, perform the repair.

PARTS REQUIRED:

Qty.	Part No.	Description
1	6PJ21DX9AB	Trim, Power Seat Switch Local Source Part

REPAIR PROCEDURE:

1. Disconnect and isolate the negative battery cable. If equipped with an Intelligent Battery Sensor (IBS), disconnect the IBS connector first before disconnecting the negative battery cable.
2. Remove the screw at the rear of the driver's side seat trim (Fig. 1) .

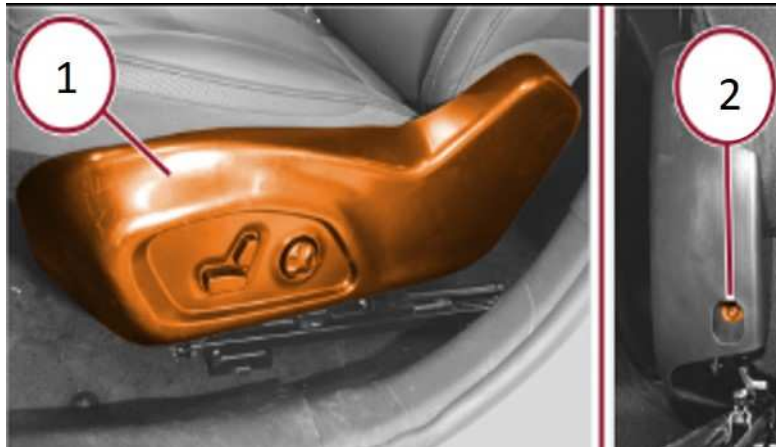


Fig. 1
Driver's Side Seat Trim

- 1 - Driver's Side Seat Trim
2 - Screw
-

3. Release the retainers and remove the driver's side seat trim (Fig. 2) .

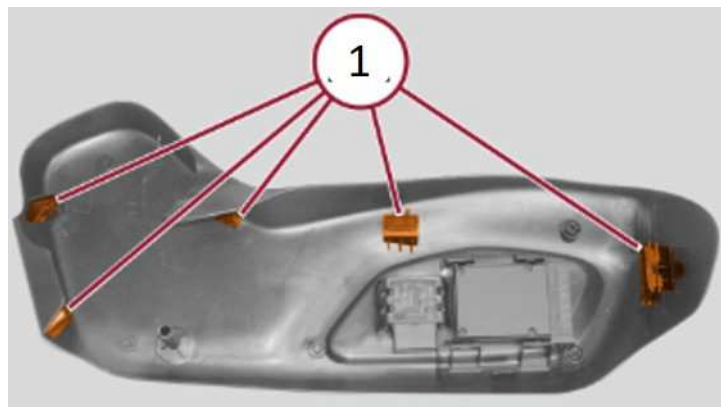


Fig. 2
Backside of Driver's Side Seat Trim

- 1 - Retainers
-

4. Disconnect the wire harness connectors (Fig. 3) .

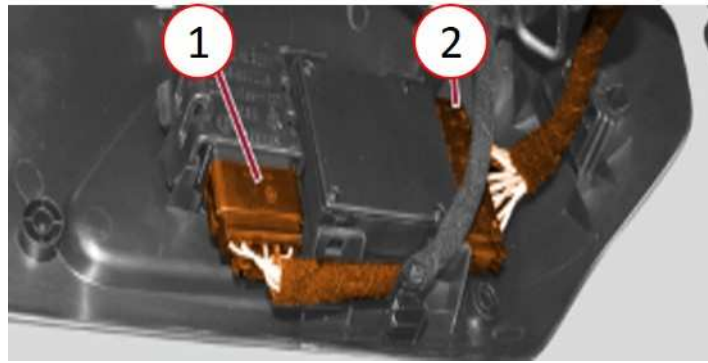


Fig. 3
Driver's Side Seat Trim Electrical Connectors

- 1 - Lumbar Electrical Connector
2 - Power Seat Electrical Connector
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5. Using a small flat bladed tool, release the tabs and remove the power seat switch from the seat side shield (Fig. 4) .

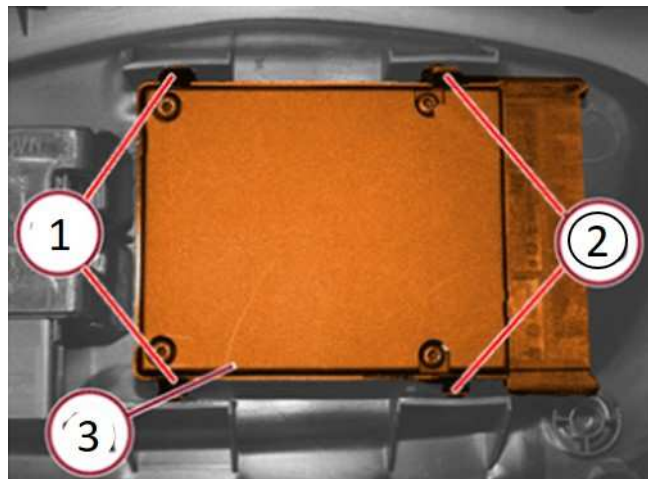


Fig. 4
Electrical Components Tabs

- 1 - Release Tabs
2 - Release Tabs
3 - Power Seat Switch
-

6. Discard the old trim piece, then verify that the new trim piece has the reinforced design (Fig. 5) .

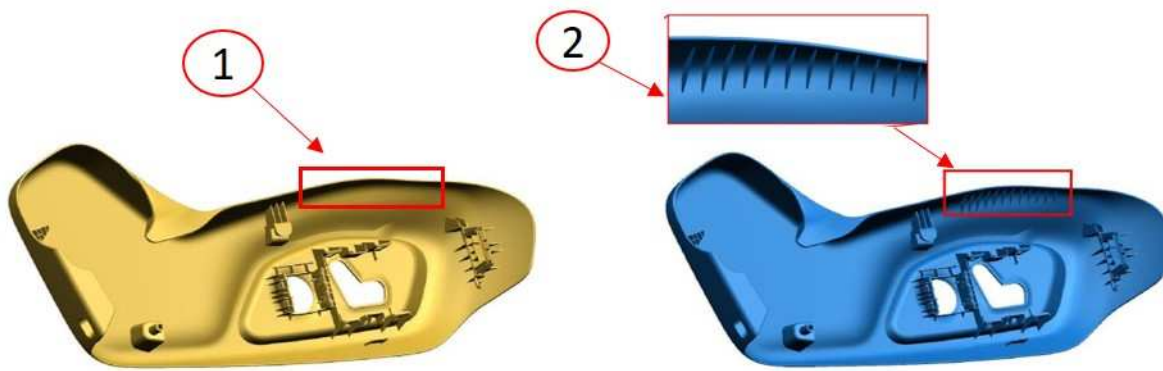


Fig. 5
Trim Piece Difference

- 1 - Old Design
- 2 - New Design

7. Transfer and install the power seat switch into the driver’s side seat trim (Fig. 4) .
8. Connect the wire harness connectors to the switches (Fig. 3) .
9. Install the driver’s side seat trim. Make sure the retainer clips are fully engaged with the seat (Fig. 2) .
10. Install and securely tighten the screw for the driver’s side seat trim (Fig. 1) .
11. Connect the negative battery cable. If equipped with an Intelligent Battery Sensor (IBS), connect the IBS connector.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
23-13-29-90	Trim, Driver’s Side Seat - Inspect (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
23-13-29-91	Trim, Driver’s Side Seat - Inspect and Replace (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.

FAILURE CODE:

ZZ	Service Action
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