



Service Bulletin

Bulletin No.: 19-NA-223

Date: December, 2020

INFORMATION

Subject: Brake Pedal - Excessive Click Noise with Slight Press of Brake Pedal

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Encore GX (VIN M)	2020	2021	—		All	All
Chevrolet	Trailblazer (VIN M)	2021	2021	—			

Involved Region or Country	North America
Condition	Some customers may comment on a clicking noise while lightly pressing on the brake pedal.
Cause	The cause of the condition may be that when the driver applies the brake pedal, 5 hydraulic valves activate (change their state) then deactivate when they release the pedal. This activation and deactivation sequence causes a "click" noise.
Correction	Note: Do not replace any parts for this condition. Please communicate to the customer that the braking system is functioning as designed and this is a normal condition of their vehicle. Please share this information with the customer, including a copy of this bulletin.

Version	2
Modified	Released September 24, 2019 December 11, 2020 – Added the 2021 Model Year to the Encore GX and added the 2021 Trailblazer model.