

Preliminary Information

PIP5770 10L1000 Transmission Control Module TCM Calibration Update to Address Various Transmission Concerns and Improve Transmission Performance.

<u>Models</u>

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
Dranu.	Wodel.		from	to	Lingine.	
Chevrolet	Silverado 2500/3500	2020	All	All	L5P	MGM, MGU
GMC	Sierra 2500/3500	2020	All	All	L5P	MGM, MGU

Involved Region or Country	North America
	Some customers may comment of any of the following transmission related conditions:
Condition	Illuminated Check Engine Light (CEL), DTC(s) Harsh Shifts, Slip, Surge, Shudder, Harsh Garage Shifts, Harsh Range Shifts, Noise, Whine, Growl, Shake, Vibration, Delayed Shifts
Cause	Transmission Control Module (TCM) calibration may contribute to the many of the conditions listed above.

Correction:

Correct the existing customer condition following published Service Information.

Install the latest Transmission Control Module (TCM) calibration whenever there is any transmission related concerns.

This new calibration will optimize transmission operation to improve transmission performance in some heavy use conditions.

Follow published Service Information, TIS2Web and GDS directions to install the new TCM calibration.

Warranty Information

For vehicles repaired under the Powertrain coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2810175	Transmission Control Module Reprogramming with SPS.	Use published labor time.

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