

DIAGNOSTIC SOFTWARE 2020-12 RELEASE



Notice Information

Ref	16899
Posted Date:	
Posted To:	General Manager / Business Owner, Technician, Service Leader / Advisor, Accounts / Admin
Subject:	Service/Technical

TOL NOTICE (US&CA) – December 16, 2020

TOL Ref. # 16899-SVC

DIAGNOSTIC SOFTWARE 2020-12 RELEASE

Triumph has released version 2020-12 of the diagnostic software. It is now available to download and update on your workshop PC. Please download (from the Triumph Diagnostic Software page under the Service/Technical menu) today and commence using with immediate effect.

- Please ensure all new bikes have the latest software downloaded at PDI.
- Please ensure the latest software is downloaded on all bikes being serviced.
- **PLEASE ENSURE ALL RELEVANT STAFF ARE INFORMED OF THIS UPDATE.** (remember to update those returning from holidays/absence)

Note that the In-Use Performance Ratio (IUPR) Uploader application is included from the 2020-9 update. Refer to Technical Bulletin 210 for more information.

The release notes are stored and available to download at any time from the dedicated TDT page within TOL. Below is a summary of the changes in this latest version.

1. NEW SOFTWARE FUNCTIONALITY

- Enable Connectivity System wizard (located in Instrument Diagnostics – Adjust). This performs all calibration downloads and actions required to commission and enable the My Triumph Connectivity System. This affects models that currently support the My Triumph Connectivity Module.

Full details of the Enable Connectivity System process are contained in the My Triumph Connectivity Model accessory fitting instructions.

2. ENGINE ECM CALIBRATIONS

- None

3. CHASSIS ECM CALIBRATIONS

- None

4. INSTRUMENT CALIBRATIONS

Engine Calibrations

- Street Triple RS from VIN 966534
- Tiger 900
- Tiger 850 Sport

New 'Connectivity Ready' Calibrations

- Street Triple R/Street Triple R – LRH from VIN 806646 up to VIN 982751
- Street Triple RS from VIN 800262 up to VIN 965682
- Tiger 800 XR/Tiger 800 XR – LRH from VIN 855532 onwards
- Tiger 800 XRT from VIN 855532 onwards
- Tiger 800 XCX from VIN 855532 onwards
- Tiger 800 XCA from VIN 855532 onwards

Note:

- The 'Connectivity Ready' calibrations for the models listed above cannot be initially downloaded from the normal Instrument Download area. These calibrations must be installed using the new Connectivity System Enable wizard described in section 1 above.
- Downloading the Connectivity Ready calibrations for the models listed above will make permanent changes to the instrument graphical display.
- After performing the Enable Connectivity System process on a motorcycle, the Connectivity Ready calibrations will then become available to download from the normal instrument download area for any future updates in service. From this point onwards it will not be possible to download the previous (standard) calibrations to the connectivity enabled motorcycle.

5. KEYLESS ECM CALIBRATIONS

- None

6. CONNECTIVITY MODULE CALIBRATIONS

- None

7. SUSPENSION ECM CALIBRATIONS

- None

8. NEW ECU UNLOCK CODES

- None

9. CALIBRATION DESCRIPTION CORRECTIONS

- None

10. KNOWN ISSUES IN THIS RELEASE

- None

11. BUG FIXES

- None

If you have any additional questions, please contact Triumph Customer Support at (888) 284-6288.