



Technical Journal

TITLE:
No AM Radio

REF NO: TJ 35610.1.2	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2020-11-30	STATUS DATE: 2020-12-08
FUNC GROUP: 3925	FUNC DESC: AM	Page 1 of 2	

“Right first time in Time”

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

*Repair software released

Model year 2021 vehicles listed below will be delivered with no AM radio available.

This is due to a configuration issue in production.

NOTE: This TJ does not apply to hybrid (PHEV) models. Hybrid models are not equipped with AM radio as is stated in the Owner’s Manuals.

PHEV = Plug-in Hybrid Electric Vehicle

*PDS = Pre Delivery Service

CSC Customer Symptom Codes

Code	Description
7X	Radio/Interference/AM frequency
DP	Radio/Does not work



Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
2XX	10						2021-2021		-	202017-202045
2XX	A2						2021-2021		-	202017-202045
5XX	16						2021-2021		-	202017-202045
5XX	AC						2021-2021		-	202017-202045

SERVICE:

* Software to activate the AM radio in the car is now included in Total Upgrade, PDS, and Service 2.0 software packages. Refer to TJ 31543 for instructions to upgrade the vehicle(s).

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 3925.