



Technical Journal

TITLE:

XC40 BEV; Initial quality reporting

REF NO: TJ 35707.1.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2020-10-14	STATUS DATE: 2020-12-03
FUNC GROUP: 0983	FUNC DESC: TECHNICAL REPORTING	Page 1 of 2	

“Right first time in Time”

DESCRIPTION:

With the launch of the XC40 BEV, Battery Electric Vehicle (MY21), Volvo Cars would like to receive early indications on the initial quality and impressions of the car.

CSC Customer Symptom Codes

Code	Description
1C	Service/repair/Administrative and Factory scheduled maintenance
3L	Technician information/Repair information/Not for warranty use
2V	Technician information/Software/Vehicle communication/Not for warranty use

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
536	ED	E400V6					2021-2022		-	202037-202137

SERVICE:

Please submit a Vehicle report on each issue you have knowledge about, not only limited to what a technician in the workshop is confronted with, but also the sales staff experience when presenting the car to potential customers.

Detailed symptom descriptions are essential for us to understand and to be able to reproduce the symptoms in the test cars at Volvo cars.

Pictures, movies, sound files and log files will help us enormously.



VEHICLE REPORT:

Yes, please submit a Vehicle Report for all early indications on the initial quality and impressions of the car, use appropriate function group XXXX.