VOLVO CAR SERVICE AND PARTS BUSINESS



Technical Journal

TITLE: Whining sound from propeller shaft at 100-110 km/h

REF NO:	ISSUING DEPARTMENT:	CAR MARKET:		
TJ 35106.3.0	Technical Service	United States and Canada		
3 US 7	PARTNER:	ISSUE DATE:	STATUS DATE:	
	2510 Volvo Car USA	2020-11-30	2020-12-03	
FUNC GROUP: 4511	FUNC DESC: Propeller shaft, complete	Page	1 of 2	

"Right first time in Time"

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

* Structure week and assembly plant updated in vehicle type list.

If a whining sound in frequency 400-430 Hz appears at 100-110 km/h (62-68 mph) from the propeller shaft, follow instruction under "service".

CSC Customer Symptom Codes

Code	Description
C4	Complete vehicle/Unusual noise/While driving
8N	Driving/Unusual noise/Unsure when/at all times
C3	Automatic transmission/Unusual noise
D2	Front/rear axle/Unusual noise

Technical Journal 35106.3.0



Vehicle Type

Туре	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224					С		2020-2020		-	201923-201941
225					С		2020-2020		-	201923-201941
227					С		2020-2020		-	201923-201941
235					С		2020-2020		-	201923-201941
236					4		2020-2020		-	201923-201941
236					С		2020-2020		-	201923-201941
238					С		2020-2020		-	201923-202013
246					4		2020-2020		-	201923-201941
246					С		2020-2020	36	-	201923-202013
246					С		2020-2020		-	201923-201941
256					С		2020-2020		-	201923-201941

SERVICE:

Replace the propeller shaft according to VIDA.

Warranty claim info:

To get warranty claim accepted for a job described in this TJ, please use following data: VST OP number: 45104-2

VST Operation Number

VST Operation Number	Description
45104-2	Propeller shaft assembly replace

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 4511.