

G-MOPF2018: Front wiper motor makes noise

Topic number	LI82.35-P-069697
Version	2
Function group	82.35 Windshield washing system
Date	11-19-2020
Validity	Model 463 from model year 2019 (from code XZ8) up to VIN end number X346383
Reason for change	Work units and operation number changed
Reason for block	

Complaint:

The windshield wiper motor (M6/1) makes rubbing/grinding noises at all speed settings (sound file in attachment)

Attachments	
File	Description
Soundfile.mp4	Sound file

Cause:

Possible damage to the drive shaft bearing of the wiper motor.

Remedy:

Replace the windshield wiper motor (M6/1).

Symptoms
Overall vehicle / Cleaning system / Windscreen wiper / Too loud

Parts						
Part number	ES1	ES2	Designation	Quantity	Note	EPC
A 463 906 41 02			WIPER MOTOR	1	Refer to XPPI for latest part number	X
A 463 906 42 02			WIPER MOTOR	1	Refer to XPPI for the latest part number	X

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
82-6500	REPLACE WINDSHIELD WASHER SYSTEM		82001 36	