



# Service Bulletin

Bulletin No.: 20-NA-028

Date: December, 2020

## INFORMATION

**Subject:** Charge Air Cooler Icing During Extreme Cold Weather Conditions

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Encore GX (VIN M)	2020	2021	—	—	Equipped with 1.2L or 1.3L Engine (RPOs LIH, L3T)	—
Chevrolet	Trailblazer (VIN M)	2021	2021			Equipped with 1.2L, 1.3L Engine (RPOs LIH, L3T)	

Involved Region or Country	North America
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The purpose of this bulletin is to notify dealership personnel, as well as providing the customer with the usage instructions from the owner manual, that in extreme cold weather (-18°C or less / 0°F or less), a grille winter cover needs be added during PDI to avoid the customer returning with concerns related to charge air cooler icing.

For Canadian vehicles, the cover should be included with your vehicle. Order a cover if it is missing and install the winter cover per the owner manual usage instructions.

### Encore GX

Refer to the service video shown above for installing the Winter Grille Cover.

**Note:** Clean the surface before installing the Winter Grille Cover.

### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1086278*	Winter Grille Cover Installation**	0.2 hr
*This is a unique Labor Operation for bulletin use only. **Installation perform is a one time charge only.		

Version	4
Modified	Released February 7, 2020 July 9, 2020 – Added the 2021 Trailblazer, included an Encore GX video and added information for Canada. September 29, 2020 – Added a Warranty Information section. December 1, 2020 – Added the 2021 Model Year to Encore GX.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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