

Technician Certification Requirements

- Certified Technician (Any Specialty)
- Expert Technician (Any Specialty)
- Master Technician
- Master Diagnostic Technician

Owner Letter Mailing Date

Toyota will begin to notify owners in early December 2020 and will be mailed over several months. A sample of the owner notification letter has been included for your reference.

Customer Reimbursement Opcode

Reimbursement for the cost of repairs previously paid by the customer, may be reimbursed under Opcode VH316.

Expiration Date

This coverage will be offered for 10 years from the date of first use (DOFU), regardless of mileage.

Please reference the attachments for additional details.

Dealers will be notified on December 9, 2020 at approximately 3:30 pm Central time.

Please do not reply to this email, this email was sent from a non-monitored account. If you need to contact us, please email quality_compliance@toyota.com.

Thank you for your support,

TOYOTA MOTOR NORTH AMERICA
Quality | Quality Compliance Department



20TE08 - RL -
Publish...20.pdf



20TE08 - DL -
Publish...20.pdf



T-
SB-0117-20.pdf