

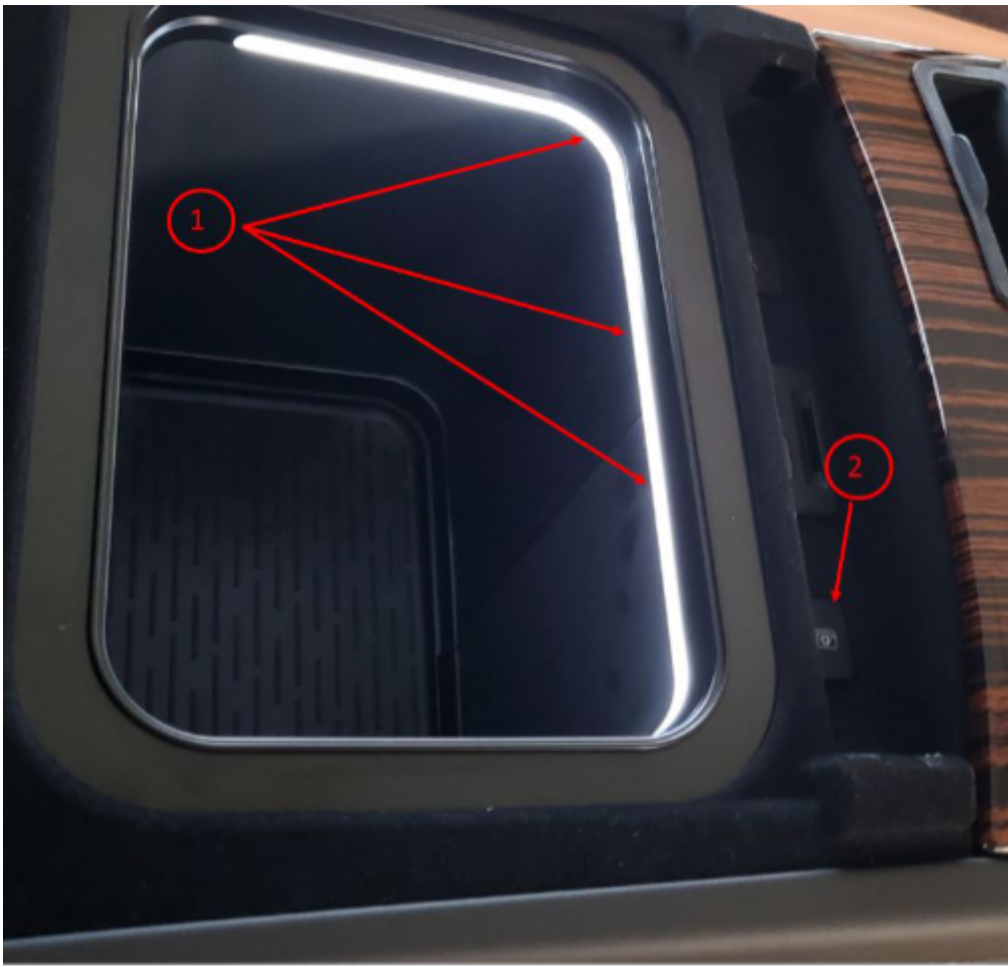


Preliminary Information

PIT5802 Front Floor Console Cooler Inoperative With DTC U1144 Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	Escalade Models	2021	All	All	All	All
Chevrolet	Suburban	2021	All	All	All	All
Chevrolet	Tahoe	2021	All	All	All	All
GMC	Yukon Models	2021	All	All	All	All

Involved Region or Country	North America and Middle East
Additional Options (RPO)	DCK - Front Floor Console Cooler
Condition	Some customers may notice when the Front Floor Console Cooler lid is open, the upper bin light (1) is inoperative. Also, when trying to turn on the cooler using the switch (2), the LED's in the switch do not turn on and the cooler is inoperative. When checking for DTC's a U1144 will be set.
Cause	Unknown.



Correction:

Currently, Engineering is working to root cause this concern. In the meantime, follow the steps below to cycle the power to the Front Floor Console Cooler, which will make the cooler operational. In most cases, it is unlikely for the condition to reoccur.

1. Turn the ignition off and remove the power to the K175 Front Floor Console Cooler by pulling fuse 2 in the X53A Rear Body Fuse Block for 1 minute.
2. After 1 minute, reinstall the fuse and test the cooler operation.
3. Turn the ignition on and start the engine.
 - If the cooler operates, then clear any DTC's and inform the customer that engineering is working to root cause the concern to prevent it from reoccurring.
 - If the cooler does not operate, then perform normal SI diagnostics.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*1086298	Check DTC, Cycle Cooler Fuse, Check Cooler Operation and Clear DTC's	0.3 Hrs.
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	12/10/2020 - Created on.



GENERAL MOTORS