



Warranty Field Campaign

Campaign Number: c2390	Revision:	Released Date: 10-Dec-2020
In-Shop Campaign, X15 CM2450 MY20 ECM Calibration Upgrade		Expiration Date (U.S. and Canada): 14-Jan-2023
		Expiration Date (International): 14-Jan-2023

Attention

- U.S. / Canadian Dealers
- U.S. / Canadian Distr./Branches and Div. Offices (Automotive)

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

Description

This In-Shop Campaign is being issued to recalibrate the Engine Control Module (ECM) on certain X15 CM2450 engines. The campaign enables authorized repair locations to calibrate the engine control module (ECM) to the latest revision when the unit is in for normal maintenance or other needed repairs, with certain restrictions on reimbursement. It is recommended, but **not** required, that this Field Action be performed as part of another Cummins warrantable repair event to allow reimbursement for charges such as travel, admin, troubleshooting, or access issues that are outside the scope of this document. This calibration update contains improvements for Connected Software Updates (CSU) connectivity.

Action

In order to qualify for repair under this field action, an engine:

1. will be covered regardless of coverage status, and

2. **must** show as OPEN on QuickServe® Online for this field action.

Note : The ESN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

1. Use the ECM Calibration Revision History available on QuickServe® Online to confirm the revision date of the calibration currently installed in the engine. If ECM already contains the most recent calibration revision, **DO NOT** recalibrate the engine, no further action is needed. File a claim for Admin and 17-902 Campaign Check to close the eligibility of the engine.
2. If a previous calibration revision is installed, download the latest calibration available on QuickServe® Online. Use the calibration revision history date to identify the latest calibration revision available. Please refer to Procedure 019-032 in the appropriate Service Manual.

Material Disposition

There are no materials involved in the field action.

Reimbursements

Parts

There are no parts covered in this field action.

Note : All SRTs listed are OPTIONAL. Select **ONLY** the appropriate SRTs for the repair performed. Claim **ONLY** SRTs 19-0G5 and Admin if the unit DID require an updated calibration. **Only** SRT 17-902 and Admin should be claimed if the unit DID **NOT** require calibration.

Labor Using Applicable Access Code and Time

SRT Code	Description	Time (hrs)
00-90X	Administrative time	
17-902	CAMPAIGN CHECK (OPTIONAL)	
19-0G5	Engine Control Module Calibration Code - Transfer (CMI) (OPTIONAL)	

Travel

Travel is **not** covered under this field action. Towing is **not** covered under this field action.

Other Claimables

Consumables are **not** covered under this field action.

Claim Instructions

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Claim Codes	
Description	Code
Account Code:	65
Pay Code:	North America Distributor = X
Pay Code:	North America Dealer = D
Pay Code:	International Distributor = I
Pay Code:	International Dealer = R
Failure Code:	WEQPE4

Attachments

Click here to see c2390_esn-list.xlsx

(/service/english/attachments/c2390_esn-list.xlsx)

Engine Family	Fuel System
ISX, QSX15 ISX15	

Design Application	Market Application
Automotive	Automotive

Document History

Date	Details
	Document Created; 10-Dec-2020

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