



QUALITY ACTION

CAMPAIGN BULLETIN

Rear Combination Lamp Dealer Inventory

Reference: PC746

Date: December 4, 2020

Attention: Dealer Principal, Sales, Service & Parts Managers

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
MY2020 Titan (A61)	NA	697	December 4, 2020	NO

*******Dealer Announcement*******

Nissan is conducting a dealer inventory quality action to replace both rear combination lamps on **697** specific 2020 Titan vehicles identified in Service Comm. Due to a supplier issue that has since been resolved, the tail light function of the Rear Combination Lamp on Light-emitting diode (LED) equipped vehicles may not illuminate under certain conditions during vehicle start-up.

Affected vehicles are **not** subject to stop sale and are either currently in dealer inventory or assigned and in transit to the dealer.

*******What Dealers Should Do*******

PLEASE FOLLOW THE ATTACHED INSPECTION INSTRUCTIONS:

1. Verify if vehicles are affected by this quality action using Service Comm or DBS National Service History – Open Campaigns I.D. **PC746**
 - New vehicles in dealer inventory can also be identified using DBS (Sales-> Vehicle Inventory, and filter by Open Campaign).
 - Refer to NPSB 15-460 for additional information
 - Please continue to check newly arriving inventory for campaign applicability.
2. Use the attached procedure to replace the rear combination lamps with new ones and disable the parts removed from the vehicle.
3. The service department should submit the applicable warranty claim for the action performed so it can be closed on Service Comm.

******* Dealer Responsibility *******

It is the dealer’s responsibility to check Service Comm or DBS National Service History – Open Campaign using the appropriate campaign I.D for the inspection status on each affected vehicle currently in new vehicle inventory.

Thank you for your prompt attention to this matter.

NISSAN NORTH AMERICA, INC.

Aftersales DIVISION

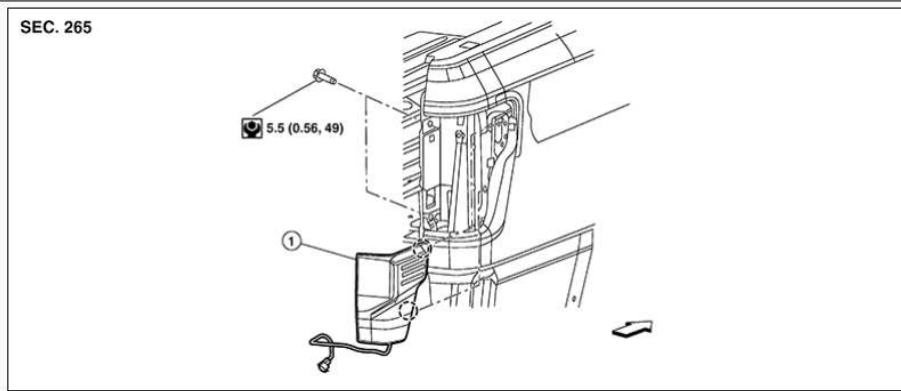


PC746 2020 TITAN REAR COMBINATION LAMP

SERVICE PROCEDURE:

1. Replace both rear combination lamps.
 - Refer to the Electronic Service Manual (ESM) procedure for removal and installation of the rear combination lamps. **DRIVER CONTROLS - EXTERIOR LIGHTING SYSTEM - LED HEADLAMP - REMOVAL AND INSTALLATION - REAR COMBINATION LAMP**

Exploded View



1.	Rear combination lamp	⊙	Pawl	←	Front
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NOTE:
RH shown, LH similar.

Drill Holes into Original Combination Lamps

2. Using a 7/16" drill bit, drill 3 holes into the lenses of both original combination lamps.
3. End of procedure. Refer to Claims information on last page.

PARTS INFORMATION:

Description	Part #	Quantity
LAMP ASSY-RR COMB,RH	**26550-xxxxx	1
LAMP ASSY-RR COMB,LH	**26555-xxxxx	1


****Order parts per VIN using the parts system**

CLAIMS INFORMATION

Submit claim using the following claims coding:

Work Order Line Type: "CM" Campaign

Campaign: PC746

Claim Type:	CM			
PNC:	PC746			
Symptom:	ZZ			
Diagnosis:	99			
Description:	Op Codes	Flat Rate Time	Parts Required on claim	Expense Code Required
Replace both rear combination lamps and destroy original lamps	PC7460	0.4 Hr	YES	NO