



SERVICE BULLETIN

Classification: HA20-002	Reference: NTB20-098	Date: December 23, 2020
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2017-2018 ROGUE SPORT; NO AIR FLOW FROM HVAC VENTS DUE TO SNOW BUILD-UP

APPLIED VEHICLES: 2017-2018 Rogue Sport (J11)

IF YOU CONFIRM

Or the customer states there is no air flow from any of the HVAC vents,

And

There is snow, or other debris, in and around the blower motor air inlet, behind the cowl.

ACTION

1. Remove all snow, water, and debris from the blower motor inlet, cowl area, and where the blower motor mounts.
2. Clean or replace the blower motor as needed.
3. If the blower motor does not work on all speed settings, replace the fan control amplifier (fan resistor).
4. If not already equipped: Install the cowl top cover and wiper pivot filters listed in **PARTS INFORMATION** on the last page of this bulletin.

IMPORTANT: The purpose of ACTION (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire SERVICE PROCEDURE as it contains information that is essential to successfully completing this repair.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, **DO NOT** assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

Install the Wiper Pivot Filters, and Replace the Cowl Top Cover (as needed)

1. Remove all snow, water, and any debris from the HVAC intake, cowl area, and where the blower motor mounts.
 - For removal of the cowl top cover and related parts, refer the Electronic Service Manual (ESM), section **BODY EXTERIOR, DOORS, ROOF & VEHICLE SECURITY – EXTERIOR – REMOVAL AND INSTALLATION – COWL TOP**.
2. Clean or replace the blower motor as needed.
3. If not already equipped, install a wiper pivot filter on each wiper pivot (see Figure 1).
 - See **PARTS INFORMATION** on the last page of this bulletin.

NOTICE

Make sure to install both wiper pivot filters. If the wiper pivot filters are not installed, snow may enter the blower motor inlet and cause damage to the blower motor.

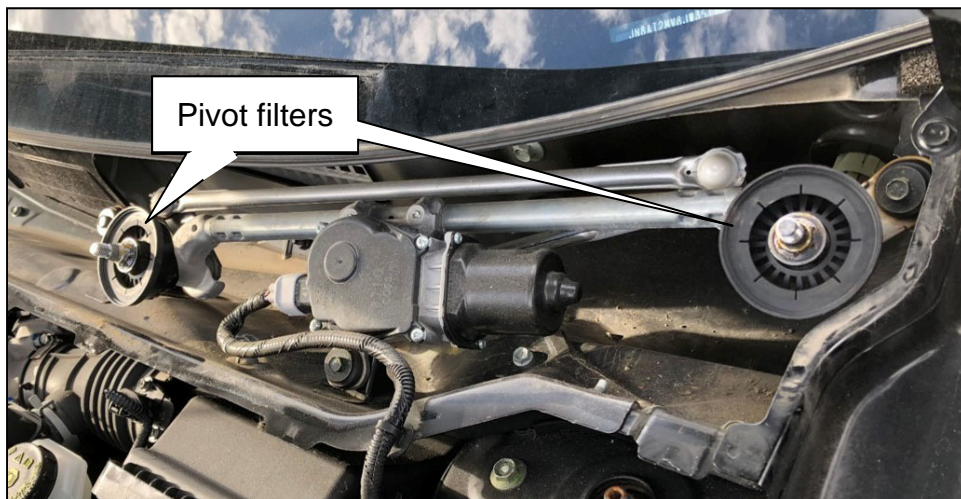


Figure 1

4. Reassemble the vehicle using the new cowl top cover listed in the **PARTS INFORMATION**.

NOTICE

Make sure to install the new cowl top cover listed in the **PARTS INFORMATION**. If the new cowl top cover is not installed, snow may continue to enter the blower motor inlet and cause damage to the blower motor.

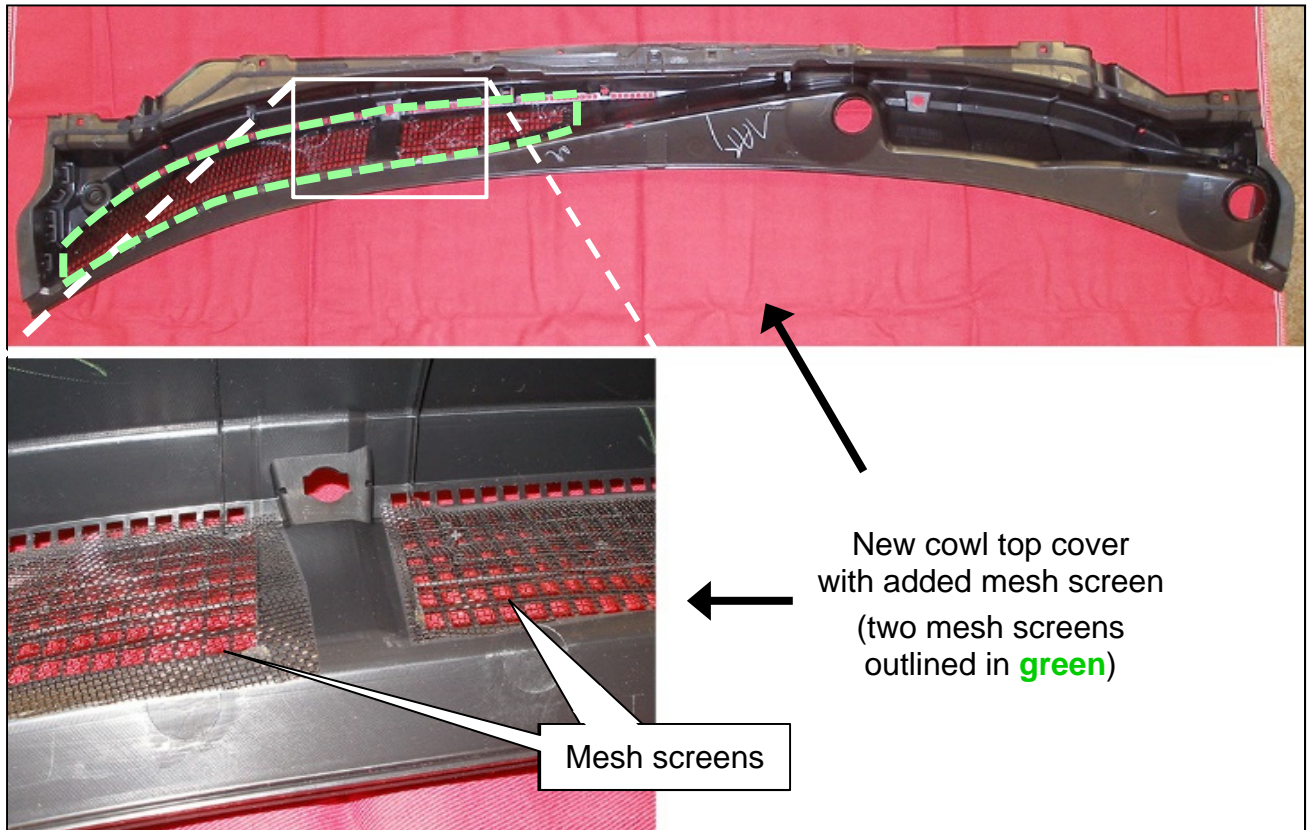


Figure 2

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
COVER ASSY-COVER TOP (cowl top cover)	66862-6MR1A	1
COVER-WIPER PIVOT COVER (wiper pivot filter)	28857-9TG0A	2

CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Replace Top Cowl Panel (cowl top cover)	(1)	UE24AA	ZE	32	(2)

- (1) Reference the Electronic Parts Catalog and use the Top Grille Cowl (66862-*****) as the Primary Failed Part (PFP).
- (2) Reference the current Nissan Warranty Flat Rate Manual and use the indicated Flat Rate Time (FRT).

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
December 23, 2020	NTB20-098	Original bulletin published