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# SERVICE BULLETIN

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Classification:

HA19-003

Reference:

NTB20-090

Date:

December 9, 2020

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## 2014-2020 ROGUE; HVAC BLOWER NOISY OR WATER DRIPS ON DRIVER SIDE CARPET

**APPLIED VEHICLES:** 2014-2020 Rogue (T32)  
2017-2019 Rogue Hybrid (T32H)

### IF YOU CONFIRM

The customer states the HVAC blower is noisy

### OR

Water is dripping on the driver side carpet after going through a car wash.

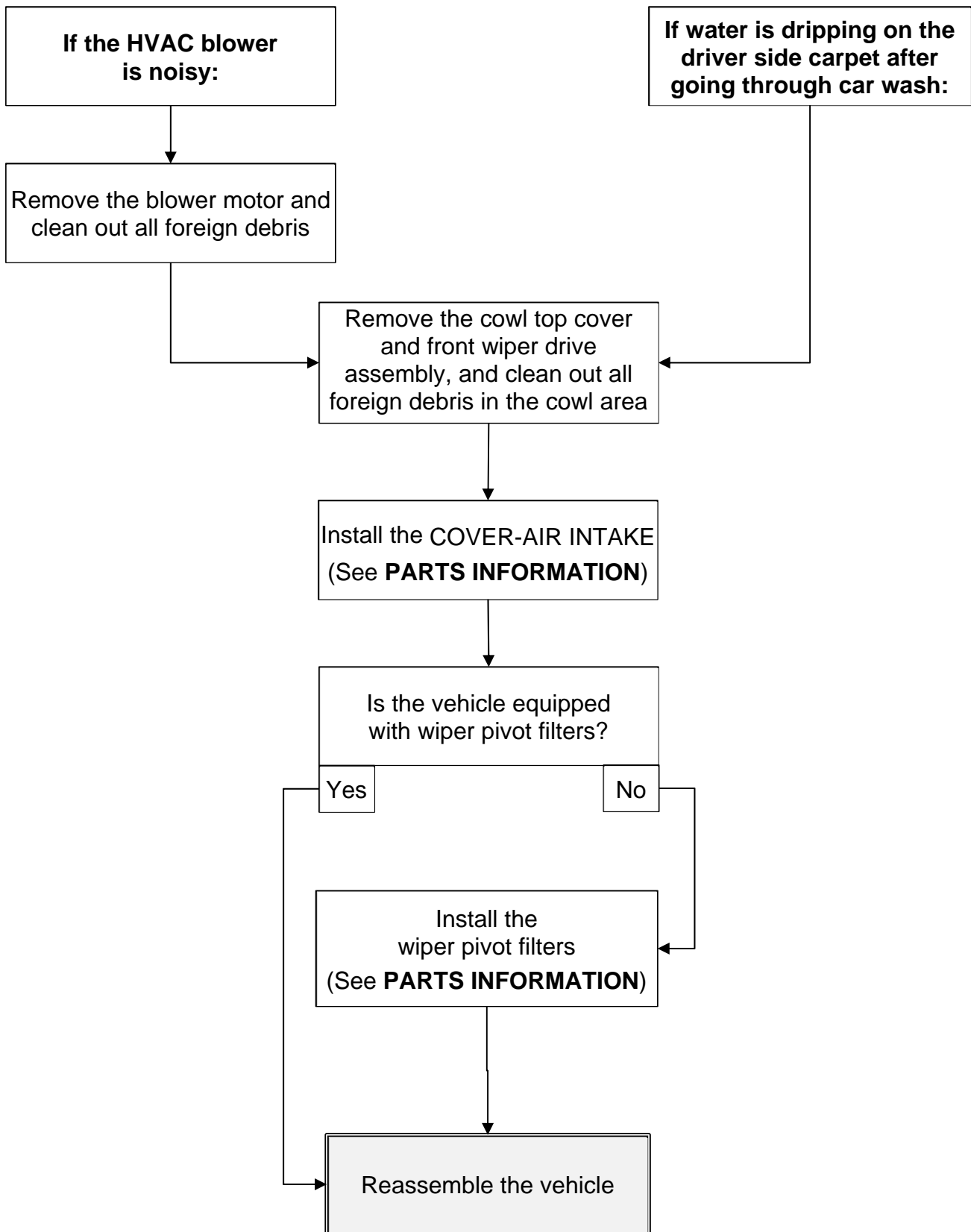
### ACTION

Refer to **REPAIR OVERVIEW** on page 2.

**IMPORTANT:** The purpose of **ACTION** (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire **SERVICE PROCEDURE** as it contains information that is essential to successfully completing this repair.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, **DO NOT** assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## REPAIR OVERVIEW



## SERVICE PROCEDURE

1. For vehicles with a noisy HVAC blower, remove the blower motor, clean out all foreign debris and then reinstall it. If there was no customer comment of noise, skip to step 2.
  - Refer to the Electronic Service Manual (ESM): Section **VENTILATION, HEATER & AIR CONDITIONER > VENTILATION SYSTEM > REMOVAL AND INSTALLATION > BLOWER MOTOR.**
2. Remove the cowl top cover and front wiper drive assembly.
  - Refer to the ESM: Section **DRIVER CONTROLS > WIPER & WASHER > REMOVAL > AND INSTALLATION > FRONT WIPER DRIVE ASSEMBLY.**
3. Clean out all foreign debris in the cowl area and the area around the HVAC intake where shown in Figure 1.

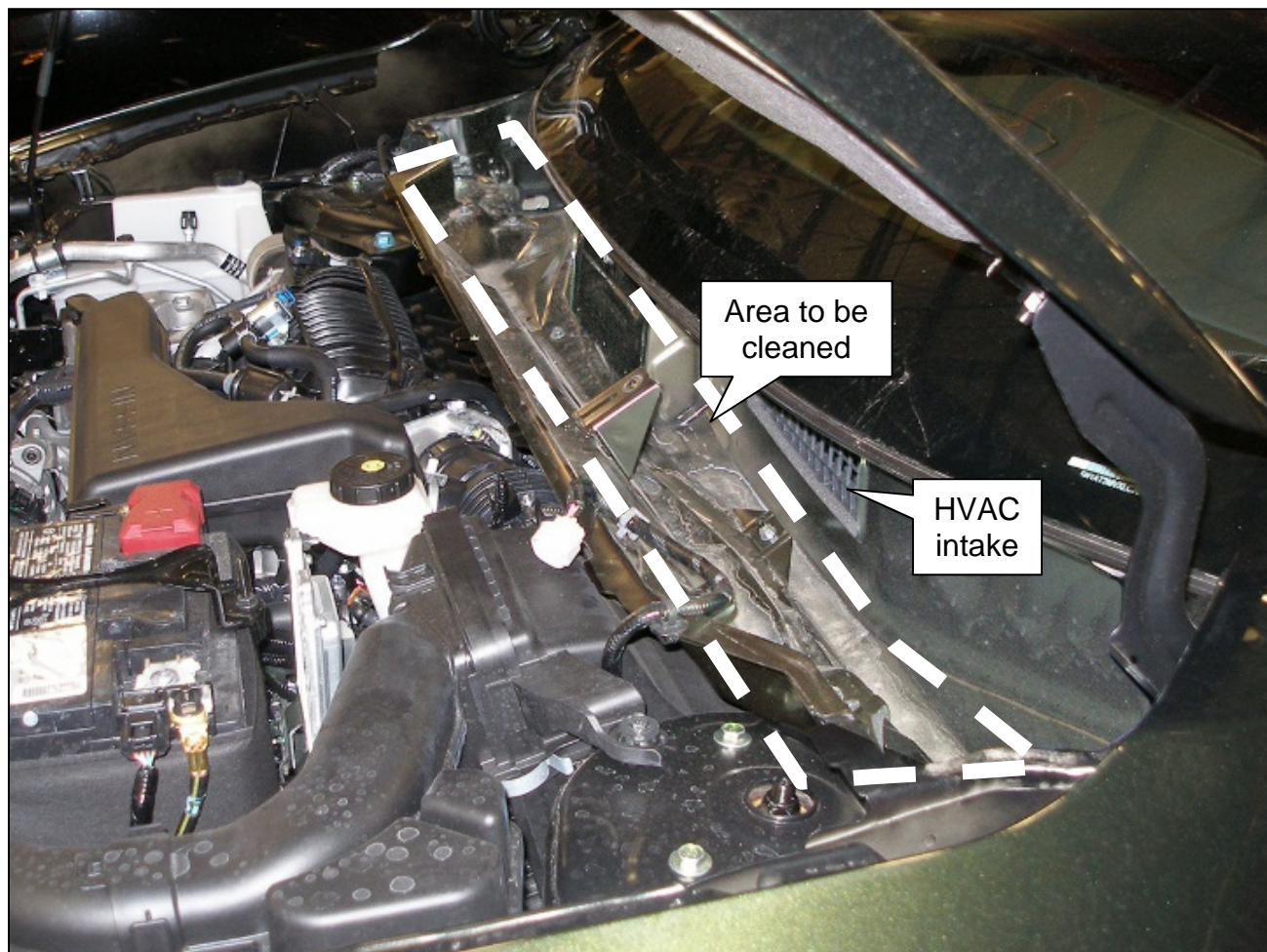


Figure 1



4. Remove the tab shown in Figure 3, as shown in Figure 4, from the COVER-AIR INTAKE (see the **PARTS INFORMATION** on page 7).

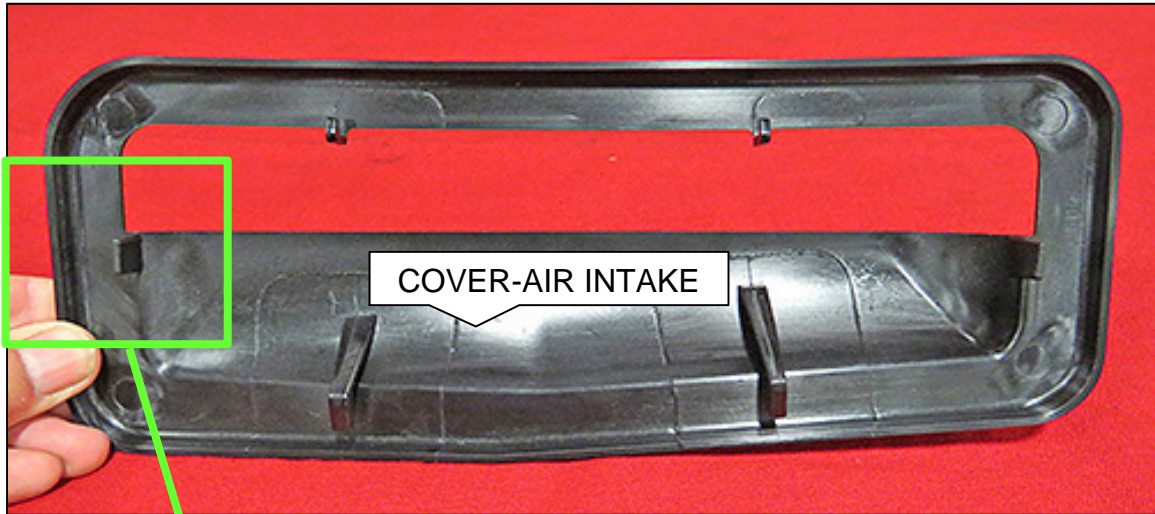


Figure 2

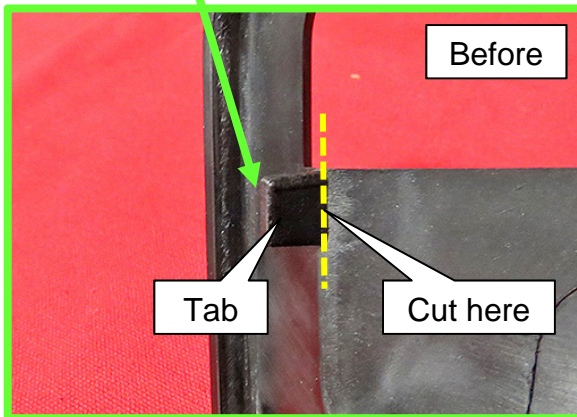


Figure 3

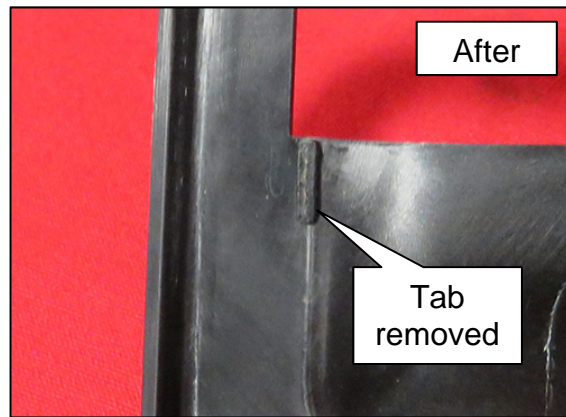


Figure 4

5. Apply SEALER – REAR COM (Butyl tape seal) to the COVER-AIR INTAKE as shown in Figure 5 (see the **PARTS INFORMATION** on page 7).

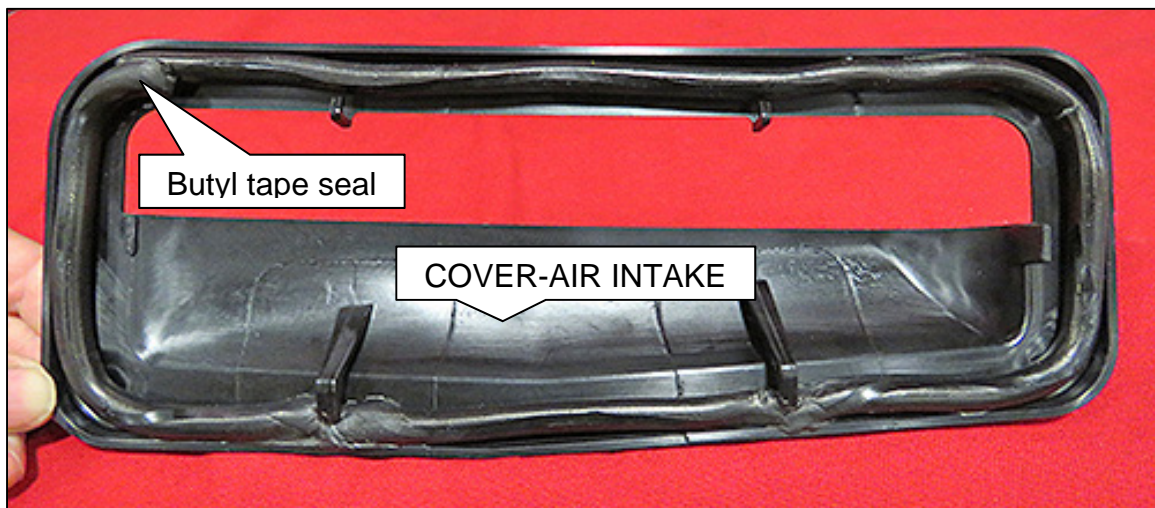


Figure 5

6. Clean the surface around the HVAC intake, where shown in Figure 6, with a 90% mixture of isopropyl alcohol with water.

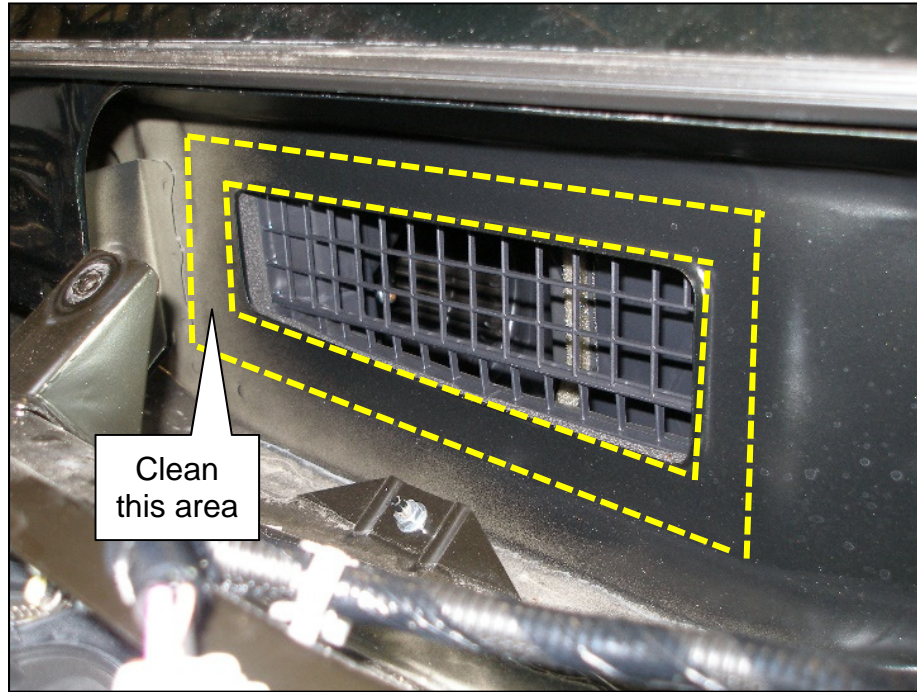


Figure 6

7. Install the COVER-AIR INTAKE to the HVAC intake:
  - a. Insert the larger hooks of the COVER-AIR INTAKE onto the lower edge of the HVAC intake opening, and then slide the COVER-AIR INTAKE down to engage them.
  - b. Snap the small clips into the top edge of the HVAC intake opening by pressing the COVER-AIR INTAKE toward the rear of the vehicle.

**NOTE:** A 90% mixture of isopropyl alcohol with water can be sprayed onto the butyl tape seal to allow the COVER-AIR INTAKE to be quickly positioned, before the butyl tape seal adheres to the HVAC intake surface.

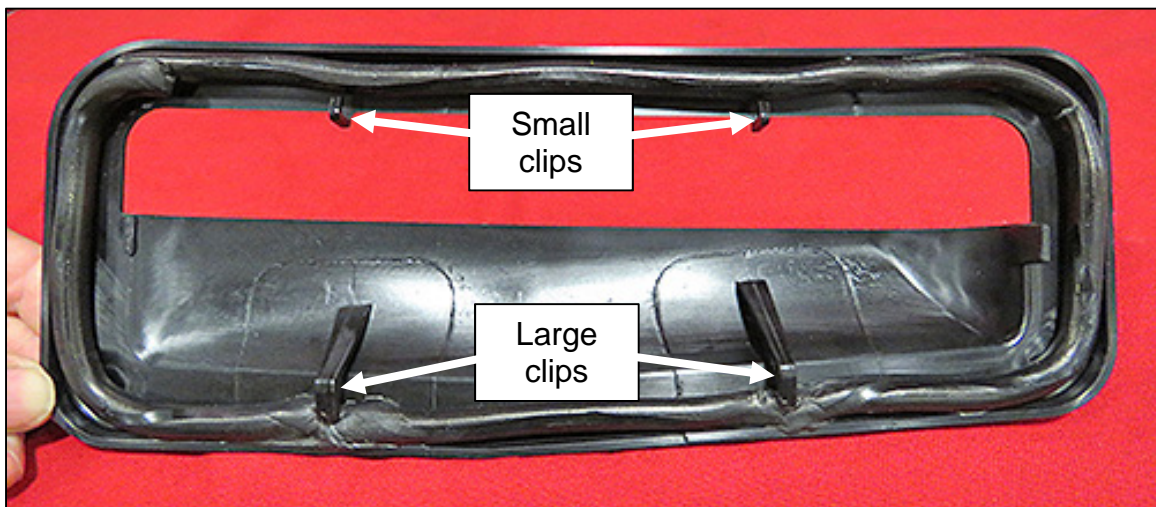


Figure 7



8. Install a wiper pivot filter on each wiper pivot, if not already equipped (see Figure 8).
  - See the **PARTS INFORMATION** on page 7.
9. Reassemble the vehicle in reverse order of disassembly.

**NOTICE** Make sure to install both wiper pivot filters. If the wiper pivot filters are not installed, debris may enter the HVAC blower inlet and cause the blower motor to be noisy.

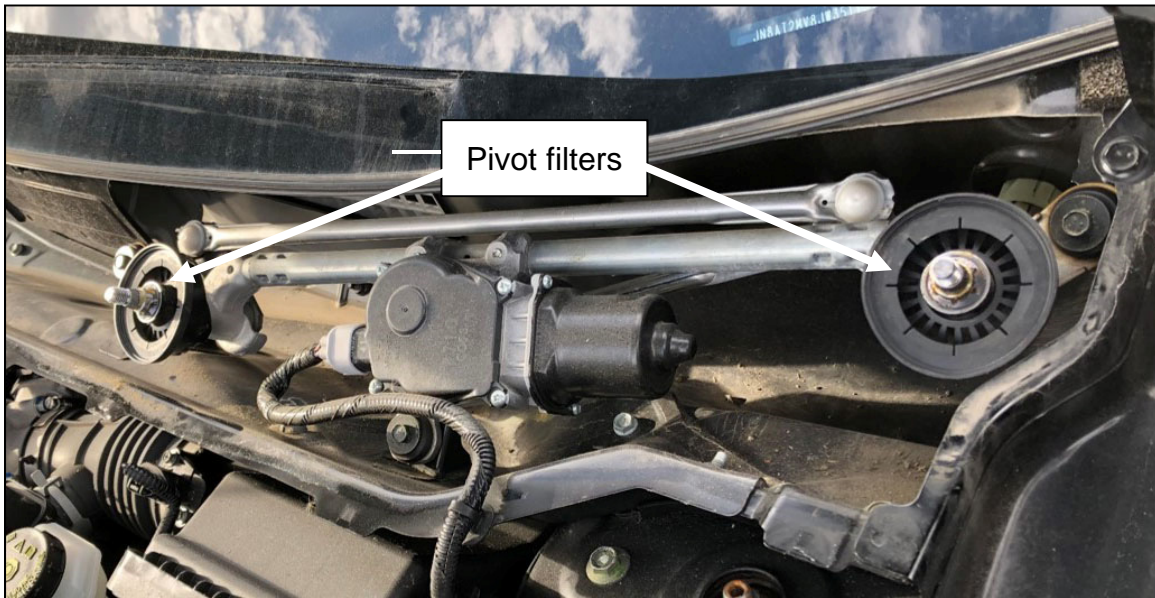


Figure 8

## PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
COVER-AIR INTAKE	66852-7FH0A	1
COVER-WIPER PIVOT COVER (Wiper pivot filter)	28857-9TG0A	2
SEALER – REAR COM (1) (2) (3) (Butyl tape seal)	B6EEC-89915	As needed

- (1) Order SEALER – REAR COM through the Nissan Maintenance Advantage program: Phone 877-NIS-NMA1 (877-647-6621). Website order via link on the dealer portal; [www.NNAnet.com](http://www.NNAnet.com) and click on the “Maintenance Advantage-Tire/Battery/Chemical” link.
- (2) SEALER – REAR COM **must** be used on all warranty related repairs. For all non-warranty repairs, SEALER – REAR COM is recommended, but an equivalent product may be used.
- (3) One unit repairs two vehicles, see **EXPENSE CODE**.

## CLAIMS INFORMATION

Submit a Primary Operation (PO) type line claim using the following claims coding:

DESCRIPTION	OP CODE	SYM	DIA	FRT
Install HVAC Intake Blocker	BX7GAA	ZQ	53	0.5

## EXPENSE CODE

EXPENSE CODE	DESCRIPTION	MAX AMOUNT
009	SEALER – REAR COM	\$21.00

## AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
December 9, 2020	NTB20-090	Original bulletin published