

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 75202 - L462 21MY - Tow Assist 2 - "Auto Steer Cancelled" message when raising Terrain Mode Rotary selector

Models : Discovery / L462

Engineer Name : Maier Gerhard

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Category : Electrical

Symptom : 205000 Electrical Accessories

Content : Issue:

Tow Assist 2 - gets cancelled when raising terrain mode rotary as directed and customers may experience a cancellation message as described below - "Auto Steer Cancelled".

Cause:

PIVI software bug.

Action:

- When starting the Tow Assist 2 feature you are instructed to raise the TR Rotary. See Attachment, Picture 1
- When raising the rotary the TR ribbon is shown and a pop up from the side saying "Auto Steer Cancelled" which gives the impression that there is an error state on the vehicle. See Attachment, Picture 2
- Starting the feature again still says Raise Terrain Mode Rotary at which point once in extend position feature will start as expected. See Attachment, Picture 3
- Press "START" button on touch screen. See Attachment, Picture 4
- System is ready to be used. See Attachment, Picture 5

Permanent corrective action:

PIVI software update IP30 is expected to be

released end of March 2021 to solve this
workaround.

Thank you for your assistance and support
with this matter.

File : [SSM-75202_Attachment-Picture_1-5_GM.pdf](#)