

Classification: EL17-004a	Reference: ITB17-007a	Date: December 21, 2020
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CLIENT SATISFACTION INITIATIVE 2G TELEMATICS HARDWARE REPLACEMENT

APPLIED VEHICLES:	2014-2015 Q50 (V37)	2014-2016 QX60 Hybrid (L50)
	2014-2015 Q50 Hybrid (V37)	2013 QX56 (Z62)
	2014-2016 Q70 (Y51)	2014-2016 QX80 (Z62)
	2014-2016 Q70 Hybrid (Y51)	2013 M37/56 (Y51)
	2013 JX35 (L50)	2013 M35 Hybrid (Y51)
	2014-2016 QX60 (L50)	

With navigation only

Customer Satisfaction Initiative ID # PC451, PC452 and PC454 are no longer active.

- Repair orders opened after this bulletin's published date are no longer eligible for reimbursement under Campaign ID # PC451, PC452 or PC454.
- Please discard all previous versions of ITB17-007.

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
February 16, 2017	ITB17-007	Original bulletin published
December 21, 2020	ITB17-007a	Bulletin no longer active

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.