

Technical product information

Topic	Rear Shock absorber leaking (Left or Right)
Market area	Bentley: worldwide (2WBE)
Brand	Bentley
Transaction No.	2061743/1
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
running gear -> shock absorber/suspension control	functionality	
running gear -> running gear, springs, shock absorbers -> shock absorber	leaks -> leaking	rear left
running gear -> running gear, springs, shock absorbers -> shock absorber	leaks -> leaking	rear right
running gear -> running gear, springs, shock absorbers -> shock absorber	leaks -> oil leak	rear left
running gear -> running gear, springs, shock absorbers -> shock absorber	leaks -> oil leak	rear right

Vehicle data

New Continental GT - New Continental GTC - New Flying Spur

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2018	E		*	*	*
3S3*	2019	E		*	*	*
3S3*	2020	E		*	*	*
3S3*	2021	E		*	*	*
3S4*	2019	E		*	*	*
3S4*	2020	E		*	*	*
3S4*	2021	E		*	*	*
ZG2*	2020	E		*	*	*
ZG2*	2021	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

Oil leak evident from the rear shock absorber/s (Left and/or Right)

Technical background

Should oil be leaking from the left or right rear shock absorber as shown in Figures 1 - 2 and 3, the operative should refer to the Measure section of this TPI



Figure 1



Figure 2



Figure 3

Production change

Under investigation

Measure

- 1) Carry out an inspection of the right and left hand shock absorbers
 - Should an oil leak be evident
- 2) Open a Non technical/For information only DISSquery
 - Attach photos of the leaking shock absorber/s to the open DISSquery
 - Submit the DISSquery
- 3) Replace the leaking shock absorber/s - Refer to Rep.Gr 42

Warranty accounting instructions

Warranty type 110 or 910

Damage service number 4293

Damage code 00 50

Labour

Labour operation code 42 93 19 00

Time 50 T/U's

Parts information

Refer to the ETKA pars catalogue