LTB00766NAS5



# TECHNICAL BULLETIN

04 DEC 2020

© Jaguar Land Rover North America, LLC

NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

This reissue replaces all previous versions. Please destroy all previous versions.

This bulletin supersedes TSB LTB00766NAS4/2019 dated 09 APR 2019, which should either be destroyed or clearly marked to show it is no longer valid (e.g. with a line across the page). Only refer to the electronic version of this Technical Bulletin in TOPIx.

Changes are highlighted in blue						
SE	CTION:					
413-0	1					
SU	SUBJECT/CONCERN:					
Damage/Marking On The Surface Of The Instrument Cluster (IPC) Lens						
AFFECTED VEHICLE RANGE:						
	MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:		

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:
Discovery Sport (LC)	2015-2019	501001-830105	Halewood
Discovery (LR)	2017 Onwards	000532 Onwards	Solihull
Discovery (LR)	2019 Onwards	400488 Onwards	Nitra (Slovakia)
LR4 (LA)	2010-2016	510178-847658	Solihull
New Range Rover Evoque (LZ)	2020 Onwards	000005 Onwards	Halewood
Range Rover Evoque (LV)	2012-2019	000051-999999	Halewood
Range Rover Velar (LY)	2018-2019	700125-799999	Solihull
Range Rover Velar (LY)	2019 Onwards	200000 Onwards	Solihull
Range Rover Sport (LW)	2014 Onwards	001154 Onwards	Solihull
Range Rover (LG)	2013 Onwards	100000 Onwards	Solihull

MARKETS:

### **NORTH AMERICA**

## CONDITION SUMMARY:

### SITUATION:

Damage/marking may be evident on the surface of the Instrument Cluster (IPC) lens.

### CAUSE:

This may be caused by an object impacting the <u>IPC</u> lens or staining/discoloration contamination caused by using any type of cleaning product on the <u>IPC</u> lens.

#### **NOTES:**

- Damage/marking identified by the customer or technician after the Pre-Delivery Inspection (PDI) and the vehicle is in customer ownership will not be covered by Warranty.
- Any damage/marking identified during the <u>PDI</u> must be rectified within 2 months 'in service'. If there is a delay in repairing the vehicle due to parts or customer availability, the damage must be recorded on the <u>PDI</u> form and submitted with the Warranty claim.

#### **ACTION:**

Should a customer express this concern, follow the procedure(s) below.

# PARTS:

### **NOTE:**

For specific parts information, refer to Jaguar Land Rover electronic parts catalog.

PART NUMBER	DESCRIPTION	QUANTITY
LR085665	Partial Thin Film Transistor (TFT) Instrument Cluster (IPC) lens - Discovery Sport (L550; 2015- 16MY)	1
LR117399	Partial Thin Film Transistor (TFT) Instrument Cluster (IPC) lens - Discovery Sport (L550; 2017MY-onwards)	1
LR041042	Partial Thin Film Transistor (TFT) Instrument Cluster (IPC) lens - LR4 (L319; 2010-16MY)	1
LR117399	Partial Thin Film Transistor (TFT) Instrument Cluster (IPC) lens - Discovery (L462; 2017MY- onwards)	1
LR124563	Full Thin Film Transistor (TFT) Instrument Cluster (IPC) lens - Discovery (L462; 2018-onwards)	1
LR048302	Partial Thin Film Transistor (TFT) Instrument Cluster (IPC) lens - Range Rover Evoque (L538; 2012-15MY)	1
LR084275	Partial Thin Film Transistor (TFT) Instrument Cluster (IPC) lens - Range Rover Evoque (L538; 2016MY)	1

PART NUMBER	DESCRIPTION	QUANTITY	
LR117399	Partial Thin Film Transistor (TFT) Instrument Cluster (IPC) lens - Range Rover Evoque (L538; 2017-19MY)	1	
LR124563	Full Thin Film Transistor (TFT) Instrument Cluster (IPC) lens - Range Rover Evoque (L551; 2018-onwards)	1	
LR124563	Full Thin Film Transistor (TFT) Instrument Cluster (IPC) lens - Range Rover Velar (L560; 2018-onwards)	1	
LR093376	Partial Thin Film Transistor (TFT) Instrument Cluster (IPC) lens - Range Rover Velar (L560; 2018MY-onwards)	1	
LR063634	Full Thin Film Transistor (TFT) Instrument Cluster (IPC) lens - Range Rover Sport (L494; 2014-17MY)	1	
LR124563	Full Thin Film Transistor (TFT) Instrument Cluster (IPC) lens - Range Rover Sport (L494; 2018-onwards)	1	
LR048302	Partial Thin Film Transistor (TFT) Instrument Cluster (IPC) lens - Range Rover Sport (L494; 2014- 15MY)	1	
LR084275	Partial Thin Film Transistor (TFT) Instrument Cluster (IPC) lens - Range Rover Sport (L494; 2016MY)	1	
LR117399	Partial Thin Film Transistor (TFT) Instrument Cluster (IPC) lens - Range Rover Sport (L494; 2017- 18MY)	1	
LR059859	Full Thin Film Transistor (TFT) Instrument Cluster (IPC) lens - Range Rover (L405; 2013MY)	1	
LR063634	Full Thin Film Transistor (TFT) Instrument Cluster (IPC) lens - Range Rover (L405; 2014-17MY)	1	
LR124563	Full Thin Film Transistor (TFT) Instrument Cluster (IPC) lens - Range Rover (L405; 2018-onwards)	1	

## TOOLS:

Refer to Workshop Manual for any required special tools.

# WARRANTY:

### **NOTES:**

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Use TOPIx to obtain the latest repair time.
- The JLR claims submission system requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Instrument Cluster (IPC) Iens - Renew - Discovery Sport (L550)	88.20.14	1.3	AX	LR048302/LR117399
Instrument Cluster (IPC) Iens - Renew - LR4 (L319)	88.20.16	1.0	AX	LR041042
Instrument Cluster (IPC) Iens - Renew - Discovery (L462)	88.20.14	0.6	AX	LR085665/LR124563
Instrument Cluster (IPC) Iens - Renew - Range Rover Evoque (L538)	88.20.14	0.7	AX	LR117399/LR048302/LR084275
Instrument Cluster (IPC) Iens - Renew - Range Rover Evoque (L551)	88.20.14	0.7	AX	LR124563
Instrument Cluster (IPC) Iens - Renew - Range Rover Velar (L560)	88.20.14	0.7	AX	LR093376/LR124563
Instrument Cluster (IPC) Iens - Renew - Range Rover Sport (L494; 2014-15MY)	88.20.14	0.6	AX	LR048302/LR063634

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Instrument Cluster (IPC) lens - Renew - Range Rover Sport (L494; 2016MY- onwards)	88.20.14	0.5	AX	LR063634/LR084275/LR085665/LR117399/LR1245
Instrument Cluster (IPC) Iens - Renew - Range Rover (L405)	88.20.14	0.6	AX	LR059859/LR063634/LR124563

### NOTE:

Normal Warranty procedures apply.

#### WORKSHOP PROCEDURE:

Renew the <u>IPC</u> lens (see TOPIx Workshop Manual section 413-01: Instrumentation and warning systems - Removal and installation - Instrument cluster lens).