JTB00632NAS2 TECHNICAL BULLETIN 16 DEC 2020



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

This reissue replaces all previous versions. Please destroy all previous versions.

This bulletin supersedes TSB JTB00632NAS1/2018 dated 28 MAR 2018, which should either be destroyed or clearly marked to show it is no longer valid (e.g. with a line across the page). Only refer to the electronic version of this Technical Bulletin in TOPIx.

Changes are highlighted in blue

SECTION:

413-00

SUBJECT/CONCERN:

Diesel Exhaust Fluid Refill Warning Message Displayed

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:	APPLICABILITY:
F-PACE (X761)	2018	099558-099607	Solihull	INGENIUM 14 2.0L Diesel

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:	APPLICABILITY:	
F-PACE (X761)	2018	898829-899997	Solihull	INGENIUM 14 2.0L Diesel	
F-PACE (X761)	2018	240000-299999	Solihull	INGENIUM 14 2.0L Diesel	
F-PACE (X761)	2018	201651-237479	Solihull		
XE (X760)	2018	P16865-P46412	Castle Bromwich	INGENIUM 14 2.0L Diesel	
XF (X260)	2018	Y53235-Y73375	Castle Bromwich	INGENIUM 14 2.0L Diesel	

MARKETS:

NORTH AMERICA

CONDITION SUMMARY:

NOTE:

Pune assembled vehicles are affected by this technical bulletin.

SITUATION:

An inappropriate Diesel Exhaust Fluid (DEF) refill warning message displayed on the message center.

CAUSE:

Software error.

ACTION:

Follow the instructions below.

TOOLS:





WARRANTY:

NOTES:

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Use TOPIx to obtain the latest repair time.
- The JLR claims submission system requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
XE and XF - Instrument Panel Cluster Control Module (IPC) Virtual - Update - Replace ECU	86.95.61	1.0	04	T2H15460
F-PACE - IPC Virtual - Update - Replace ECU	86.95.61	0.9	04	T2H15460

1.

NOTE:

Normal Warranty procedures apply.

DIAGNOSTIC INSTRUCTION:

CAUTIONS:

This procedure requires a minimum of Pathfinder 310 installed or later.

 All ignition ON/OFF instructions must be followed. Failure to complete these instructions may cause damage to the vehicle control modules.

NOTE:

The JLR approved diagnostic equipment will read the Vehicle Identification Number (VIN) for the vehicle and automatically take the vehicle out of 'Transportation Mode' if required.

Connect the JLR approved battery support unit.

- ^{2.} Connect the JLR approved diagnostic equipment to the vehicle and begin a new session.
- ^{3.} Follow the JLR approved diagnostic equipment prompts.
 - Select 'ECU Diagnostics'.
 - Select 'Instrument Panel Cluster Control Module [IPC]'.
 - Select 'ECU Functions'.
 - Select 'Instrument Pack partial update ECU without graphics'.
 - Follow all on-screen instructions to complete the task.
- ^{4.} If required, reset the vehicle to 'Transportation mode'.
- ^{5.} When all of the tasks are complete, exit the session.
- Disconnect the JLR approved diagnostic equipment and the JLR approved battery support unit.