

JTBO0595NAS2

**TECHNICAL BULLETIN**

16 DEC 2020



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

**INFORMATION**

**This reissue replaces all previous versions. Please destroy all previous versions.**

This bulletin supersedes TSB JTBO0595NAS1/2017 dated 05 OCT 2017, which should either be destroyed or clearly marked to show it is no longer valid (e.g. with a line across the page). Only refer to the electronic version of this Technical Bulletin in TOPIx.

Changes are highlighted in blue

**SECTION:**

501-08

**SUBJECT/CONCERN:**

Windshield Finisher Loose

**AFFECTED VEHICLE RANGE:**

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:
F-PACE (X761)	2017-2018	045001-235216	Solihull

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:
XE (X760)	2017	921222-979442	Solihull
XE (X760)	2017-2019	P10168-P52488	Castle Bromwich
XF (X260)	2016-2019	Y00001-Y79026	Castle Bromwich

**MARKETS:**

NORTH AMERICA

**CONDITION SUMMARY:****SITUATION:**

There is a wind noise from the A-pillar area or that the windshield finisher is loose.

**CAUSE:**

Windshield finisher retaining channel not retaining the windshield finisher correctly.

**ACTION:**

Follow the instructions below.

**WARRANTY:****NOTES:**

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Use TOPIx to obtain the latest repair time.
- The JLR claims submission system requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Windshield finisher - Modification - F-PACE (X761)	76.96.62	0.2	DS	T4A1105

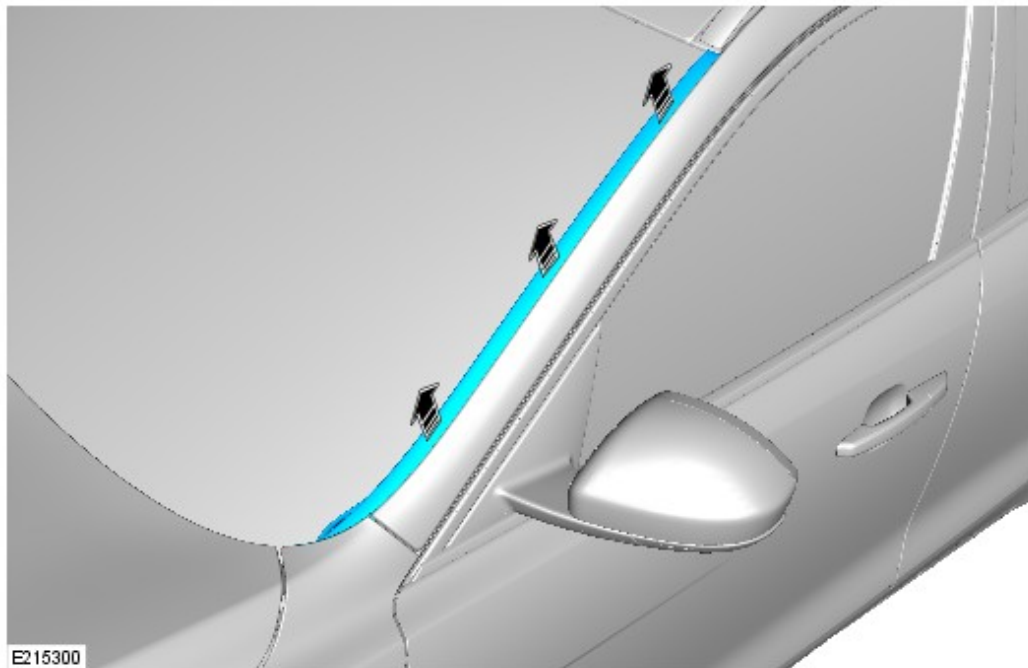
DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Windshield finisher - Modification - XE (X760)	76.96.62	0.2	DS	T4N14685
Windshield finisher - Modification - XF (X260)	76.96.62	0.2	DS	T2H19734

**NOTE:**

Normal Warranty procedures apply.

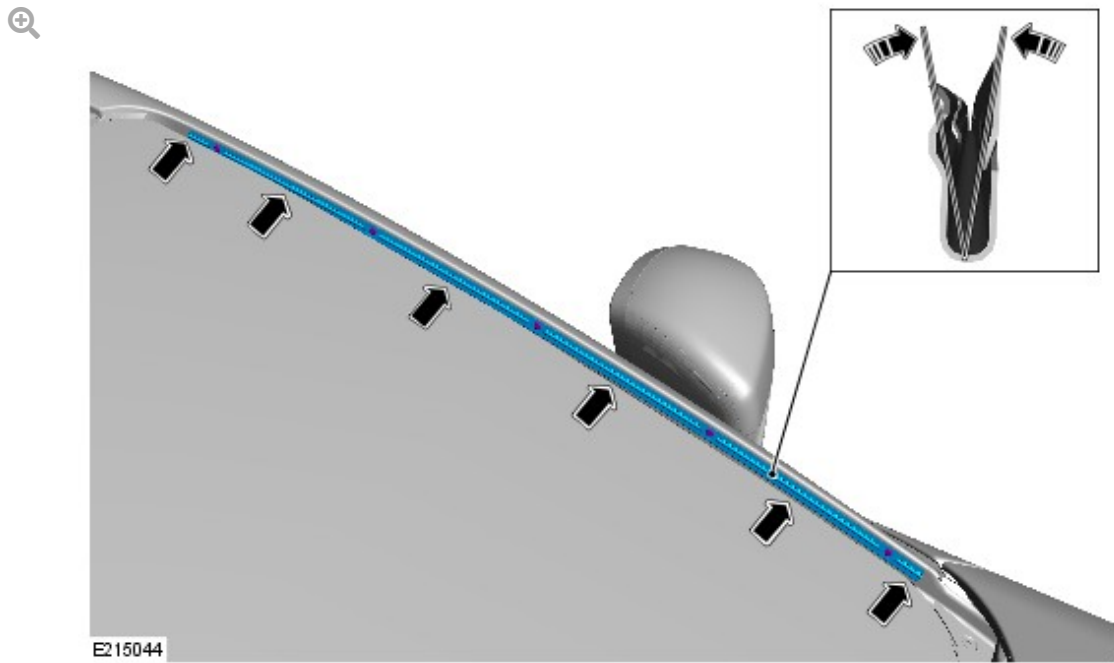
**SERVICE INSTRUCTION:**

1.



Remove the windshield finisher.

2.



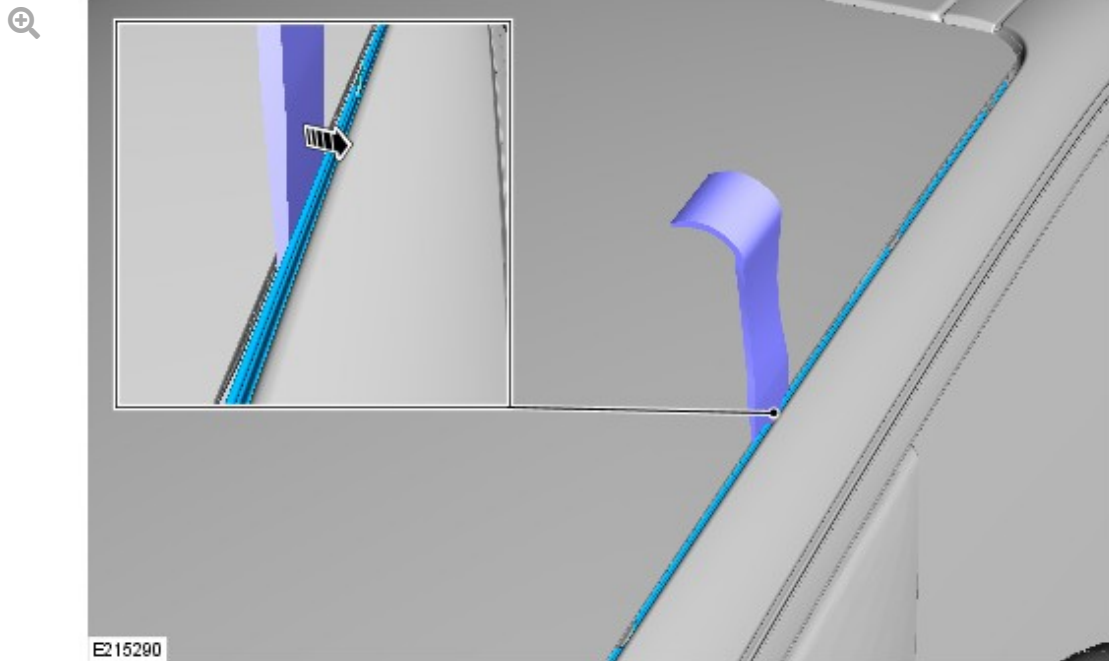
At the 6 positions shown, close the internal dimension of the windshield finisher retaining channel on the A-pillar.

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3.

**CAUTIONS:**

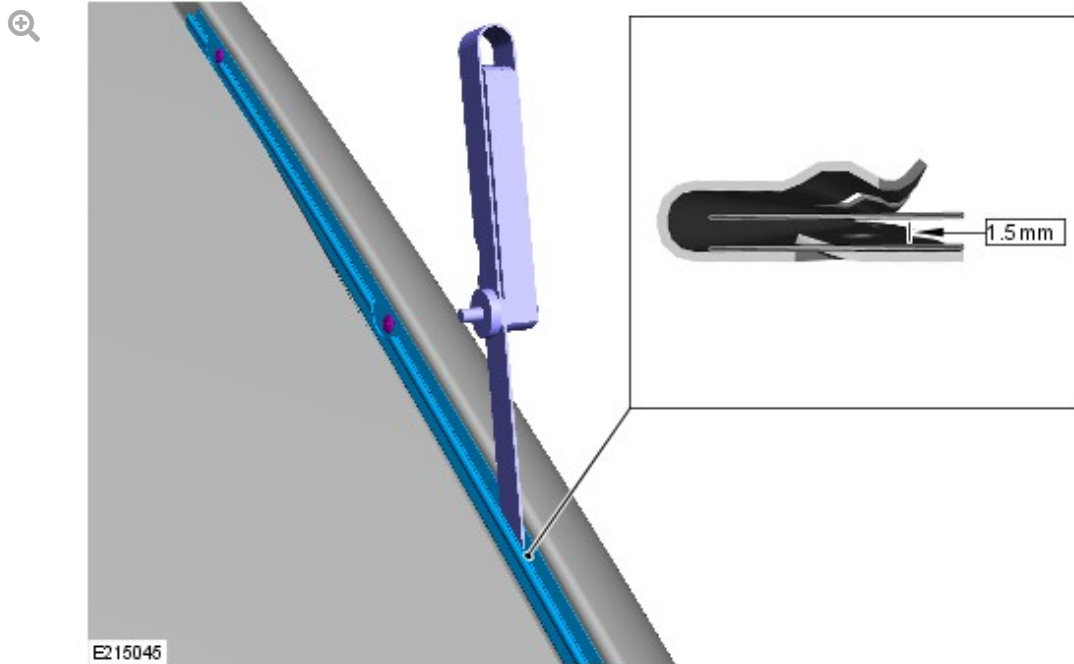
- Make sure to not lever against the windshield during this operation to prevent damage to the glass.
- Make sure to not damage the vehicle paintwork.



Insert a suitable, 30-40mm-wide plastic tool and pull towards the A-pillar.

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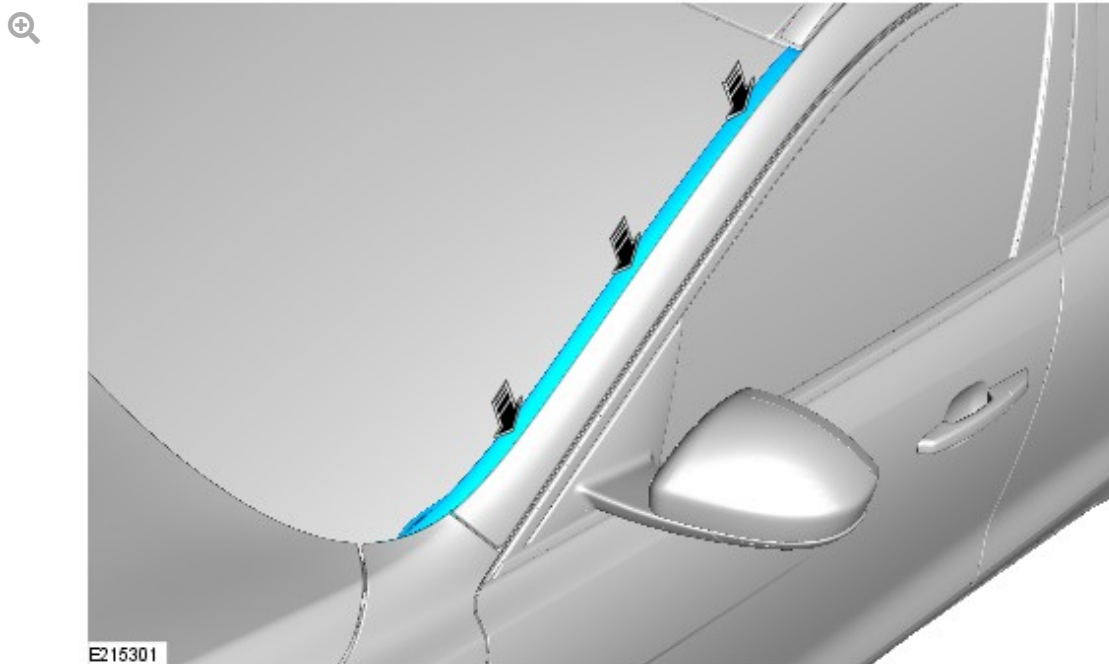
4.



Close the windshield finisher channel to an internal dimension of 1.5 mm.

- 1. Use a feeler gauge to measure the internal dimension.

5.



Install the windshield finisher.

- 6. Repeat steps 1-5 to the other side of the vehicle.