

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 75174 - L663 20MY, XCL Customer complains of rear exhaust muffler discoloured.

Models : Defender/L663

Engineer :Skingle Paul

Date Last 07 DEC 2020 07:01:14

Updated :

Content :Issue:

Rear muffler discoloured appears burnt-dull metal colour.

Cause:

Vehicle driven in a high temperature environment for longer periods.

Action:

1. No action required as this is a normal symptom for the exhaust system that has no effect on the vehicle operation or performance.
2. Inform customers that this condition is a normal symptom of the exhaust system.
3. Attached acceptable condition images.

Version : 1

Attachments : [Muffler discolour SSM attachment images.pdf](#)