

**On-car analysis list from December 10th, 2020  
please contact VW Helpline before attempting repair**

	<b>Models</b>	<b>MY</b>	<b>Engine</b>	<b>Transmission</b>	<b>Topic</b>	<b>Customer Complaint</b>
<b>Powertrain</b>	Jetta	20-21	1.4T (DGXA / DJXA)	All	MIL-on fault P2421	Customer states MIL-on <b>(Must have P2421 in the ECM)</b>
	Jetta	19-20	1.4T (DGXA / DJXA)	All	MIL-on P0556	Customer states MIL-on <b>(Must have P0556 in the ECM)</b>
	Atlas, Atlas Cross Sport	20-21	3.6L (CDVC)	All	MIL-on Misfire	Customer states MIL-on <b>(Must have misfire fault code) (Southern California, Southern Florida and Tennessee ONLY) (Untouched vehicles)</b>
<b>Chassis</b>	Jetta, GTI, Golf, SportWagen	19-21	All	Standard	Clutch Pedal Noise	Customer states clutch pedal makes noise <b>(Untouched vehicles)</b>
<b>Electrical</b>	Passat	19-20	All	All	No Terminal 15	Customer states "No Crank/No Start" <b>(untouched vehicles)</b>
	Atlas, Atlas Cross Sport, Tiguan	20-21	All	All	No Voice	Customer states no voice output during calls / micro phone inoperative <b>(ONLY vehicles located in Tennessee, Kentucky, Alabama, Georgia, North Carolina)</b>
	Atlas, Atlas Cross Sport	19-21	All	All	Seat Memory Inoperative	Customer states seat memory inoperative <b>(Must have fault code B135454 and B201000 in Driver Side Seat Adjustment (36)) (untouched vehicles)</b>
<b>Other</b>	Golf, Golf SportWagen, Jetta GLI	17-19	All	All	Suction Jet Pump	Customer states fuel odor/leak in the rear part of the vehicle <b>(without</b> a punctured fuel tank, hoses or pipes) or difficulty fueling fuel tank or fuel coming back up filler neck <b>(untouched vehicles)</b>