



Condition

ATTENTION:

**THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN.
TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.**

Applicable Vehicles

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Golf, GTI, eGolf, Sportwagen, Golf R, Jetta, Passat, CC, EOS, Beetle, Beetle Convertible, Tiguan, Tiguan LWB, Touareg, Atlas, Atlas CrossSport, Arteon	2008-2021	All	All	All	All

Revision Table

Instance Number	Published Date	Version Number	Reason For Update
2031407/6	12/18/2020	57-10-15TT	Additional models and model year applicability.
2031407/1	12/3/2010	TT 57-10-15	Original publication.

Technical Background

NA.

Service

If a new key will not program to the Immobilizer system, check that the correct key was ordered. Currently, Immobilizer with Download/Discharge keys can only be ordered from the Los Angeles, New Jersey or Jacksonville Parts Depots. If the key did not come from these depots, make sure the Parts Dept. ordered the key correctly.

When the key is ordered there should be a box to check so that the key is ordered according to the VIN number.

Additional Information

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