



55-20-01TT - Rear Lid Opens ¼ Way or Will Not Open / Loses Basic Settings

Release date: 12/18/2020

Condition

**ATTENTION:**  
**THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN.**  
**TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.**

**Applicable Vehicles**

| Model(s)                             | Year      | Eng. Code | Trans. Code | VIN Range From | VIN Range To |
|--------------------------------------|-----------|-----------|-------------|----------------|--------------|
| Atlas, Atlas Cross Sport, Tiguan LWB | 2018-2020 | All       | All         | All            | All          |

**Revision Table**

| Instance Number | Published Date | Version Number | Reason For Update  |
|-----------------|----------------|----------------|--|
| 2058406/3       | 12/18/20       | 55-20-01TT     | Update to text and faults.                                       |
| 2058406/2       | 07/3/20        | 55-20-01TT     | Update to include additional model and model year applicability. |
| 2058406/1       | 01/24/20       | 55-20-01TT     | Original publication.  |

**Technical Background**

Rear lid may open a few inches and stop, not able to set basic settings; rear lid may lose basic settings. Fault B201000 / B2010 no basic settings.

**Service**

With ODIS under Address word 6D Rear Lid Electronics:

1. Search "Rear" (Fig.1) in MVB information under control module OBD function.
2. Select "Status of rear lid lock", move to the right column to view and expand the values monitoring "Safety catch".
3. Verify the value changes for actual position of the rear lid for open & closed positions.



If it's found that the value for Safety catch remains unchanged (Fig.2) for rear lid operation, replacement of rear lid latch is required.

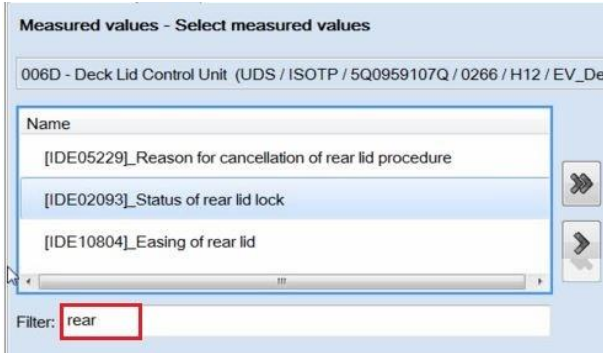


Figure 1

| Name                               | Value                         |
|------------------------------------|-------------------------------|
| [IDE02093]_Status of rear lid lock |                               |
| Rear lid lock                      | Rear lid lock in safety catch |
| Main catch                         | Open                          |
| Safety catch                       | Closed                        |

Figure 2

### Additional Information

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