



210 Inverness Center Parkway  
Birmingham, AL 35242

Telephone: 205-991-7733  
Facsimile: 205-991-9993  
www.altec.com

**This notice applies to your vehicle. See SIL for specific unit identification.**

December 10, 2020

Dear Altec Owner,

Altec Industries, Inc. has developed a product improvement which relates to certain LR7-60, L45M, and AT40M units built from June through September 2017 and equipped with the L JEMS system.

Refer to SIL 777 for items covered under the warranty policy. Altec will supply necessary parts to correct this condition.

In order to determine if your unit is affected by SIL 777, compare the serial number of your unit with the list of affected units as described on the SIL. The product improvement can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance.

At any time, you may contact Altec at 1-877 GO ALTEC (1-877-462-5832) with your unit's serial number to determine if there are any other outstanding notices.

If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

We regret this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.



Altec Industries, Inc.  
Green Fleet Operations  
Dixon, CA

SIL 777

# Service Information Letter

December 10, 2020

Units Affected: LR7-60, L45M, and AT40M aerial devices built from June through September 2017 and equipped with the L JEMS system (Verify that your unit serial number is affected by reviewing the attached list in this SIL or by accessing your fleet on [connect.altec.com/login](http://connect.altec.com/login))

## L JEMS Fuse Update

Altec is committed to providing our customers safe and reliable products from initial delivery throughout the useful life of the machine.

Altec has discovered that the fuse for the main contactor in the L JEMS system on the affected units can be undersized. A 250 amp fuse may have been installed instead of the required 400 amp fuse. This can cause repeated blowing of the fuse and resulting loss of power.

Altec has created a service kit to replace the fuse and connecting cable. This will prevent improper blowing of the fuse and ensure that the cable is properly sized. Altec requires that the kit be installed no later than the next regular maintenance interval. Order the Fuse and Wire Update Kit, part number 991203164, by calling 1-877-GO ALTEC (1-877-462-5832) and selecting option 1 for Parts.

This replacement is covered under the Altec Warranty Policy and can be performed by Altec, the customer, or the customer's warranty provider. Altec will perform the replacement for free at an Altec facility. If the customer or the customer's warranty provider performs the replacement, a warranty claim must be submitted to be reimbursed for the cost of the parts and/or labor. Altec will allow up to \$157.50 for this replacement. Call 1-877-GO ALTEC (1-877-462-5832) to schedule the work to be done by an Altec service technician. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the replacement at the owner's location.

Altec Use Only	
Inspection Labor	0.0 hr
Repair Labor	1.75 hr
Account #	010.1088.43151.000.9114.000
Travel	Not included
NHTSA Code	98
Prime Fail P/N	None
Doc Ref	074900736

Altec Use Only			
Parts Kit	Part Number	Qty	Warranty
Fuse and wire update kit	991203164	1	Yes