WLK9 Workshop campaign -
Porsche Communication
Management (PCM) software...

Version 2

WLK9 Workshop campaign - Porsche Communication Management (PCM) software update

Overview

Optimized software is available for the Porsche Communication Management (PCM) system.

Perform PCM software update via SD card and PIWIS Tester procedure.

Please arrange for this measure to be carried out on the affected vehicles immediately.

Due to the potential impact of these updates on customer satisfaction, please ensure this campaign is carried out at PDI and before delivery to customers where applicable.

Model type	911 Carrera (992)
Model year	2021
Number	3,263*

*Additional information:

Please note that due to newly produced vehicles from current Carrera production, further vehicles will be assigned to this campaign until the software is implemented in series production.

Customer notification

For vehicles that have already been delivered, customers will be notified of this campaign in Q1 2021.

Required software

PIWIS Tester 3 test software version	39.900.015 (or higher)
PCM update software*	Available via PiUS
- North America (I-no. ER3)	9Y0919360H

Required tools

Designation	Part No./Specification/Special instructions
Battery charger	Battery charger with a current rating of at least 90 A and - if required - also with a current and voltage-controlled charge map for lithium starter batteries.
PIWIS Tester 3	-
SD memory cards (for PCM update)	-

***From now on**, you can also create the SD cards mentioned in this campaign **yourself**.

To do this, **download** the software for the required SD card using the SD card tool **PiUS** (Porsche integrated Update Service) and **install** it on a blank SD card.

Pay particular attention to the following:

- The part number **9Y0919360H** displayed in PiUS must be used for this PCM software update.
- For using the software tool, **one** blank or re-writeable SD card is required for **each** individual software.
- The software available in PiUS must only be used in accordance with the instructions provided in a Technical Information published for this purpose.

The software (SD card) mentioned here must only be used on the vehicles assigned to the campaign. Damage to the control unit cannot be ruled out if the SD cards are used on other vehicles.

You will find further information on how to install and use the PiUS software tool in the PPN under PiUS (Porsche integrated Update Service) goes live.

Warranty processing

Scope 1: Currently not applicable

Scope 2: Vehicles that have not yet been delivered (with PDI)

Damage Code	WLK9 66 000
Repair Code	1
Working time	52 TU

Scope 3: Vehicles that have not yet been delivered (after PDI)

Damage Code	WLK9 66 000
Repair Code	1
Working time	62 TU

Scope 4: Vehicles that have already been delivered

Damage Code	WLK9 66 000
Repair Code	1
Working time	78 TU

Please enter the campaign that was carried out in the Warranty and Maintenance booklet for the vehicle.

Information on the working time:
Generally, the working time includes all work that requires the active participation of the service technician.
This also covers all required preliminary work and subsequent work.

The working time includes the following activities during control unit programming:

- All required steps for starting or finishing programming
- Required interaction during a programming sequence
- Waiting times until programming starts

- Random check of programming status

If no further interaction by the service technician is required once control unit programming has started because programming is performed automatically, there is no need for the service technician to remain at the vehicle for the entire programming time.

These waiting times are not included in the working time if the total programming time is more than 15 minutes.

If programming takes up to 15 minutes, the full waiting time is included in the working time.

Porsche Mobility

For vehicles assigned to campaign scope 4, the mobility of the affected customer can be assured by offering a suitable replacement vehicle, if desired.

Please invoice this additional service with the campaign scope via WWS.

Further information

Work instruction	TI No. 191/20, Group 9, Service, WLK9
Vehicle list and allocation	See PCSS or attached VIN list for reference
Technical Information*	See PCSS or Aftersales Document Database

WLK9 VIN List.xlsx

70.9 KB

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