

ATTENTION:

- GENERAL MANAGER
- PARTS MANAGER
- CLAIMS PERSONNEL
- SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2013-20MY Crosstrek
 2010-20MY Forester
 2009-20MY WRX & WRX STI
 2013-20MY BRZ

SUBJECT: Wheel Lug Nuts- Design Change

NUMBER: 05-79-20
DATE: 12/15/20

INTRODUCTION:

This Service Information Bulletin announces a change made to the wheel lug nuts on the models listed above. The change is in response to a number of reports describing rust inside of the nut shown here in the example photo. An anti-rust treatment coating is now applied during the manufacturing process to prevent rust from developing.



PRODUCTION CHANGE INFORMATION:

The new wheel lug nuts will be incorporated into the production of Japan-built models during November of 2020. This bulletin will be revised with the starting VIN information when it becomes available.

PART INFORMATION:

The new WHEEL NUT part number is **28171AJ000**.

NOTE: Any orders placed for the old part number 28171AG000 will be automatically switched to the new 28171AJ000 part number.

REMINDER: Always order the most up-to-date replacement parts based on the specific VIN being repaired.

<p>CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.</p> <p>Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.</p>	<p style="text-align: center;">Subaru of America, Inc. is ISO 14001 Compliant</p> <p>ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.</p>
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SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

Service procedures for wheel nut replacement and their torque value remain unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. Service Manual procedures contain information critical to performing effective repairs, first time, every time.

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.