


 Applies To: **2009–11 Civic** – ALL VINs Beginning With 2HG

**December 22, 2020**

## Gap Between the A-Pillar Trim and the Headliner

(Supersedes 11-064, dated February 3, 2012, to revise the information marked by the black bars)

### REVISION SUMMARY

Under REQUIRED MATERIALS, information was updated.

### SYMPTOM

There's a gap between the A-pillar trim and the headliner.

### PROBABLE CAUSE

The tolerances vary between some A-pillar trim and headliners.

### CORRECTIVE ACTION

Install foam blocks on the headliner.

### PARTS INFORMATION

A-Pillar Trim Clip: P/N 91560-S84-A11 (Four required)

Pillar Clip: P/N 91561-SJD-003 (Two required)

### REQUIRED MATERIALS

Urethane Foam: P/N 84101-SNA-999  
 (No longer available. Use commercially available urethane foam with a minimum height of **5 mm**.)

### TOOL INFORMATION

KTC Trim Tool Set: T/N SOJATP2014

Push Pin/Grab Rail Cap Pliers: T/N 07AAC-00A100

### WARRANTY CLAIM INFORMATION

The normal warranty applies.

Operation Number: 8420A7

Flat Rate Time: 0.5 hour

Failed Part: P/N 84151-SNA-A11ZE

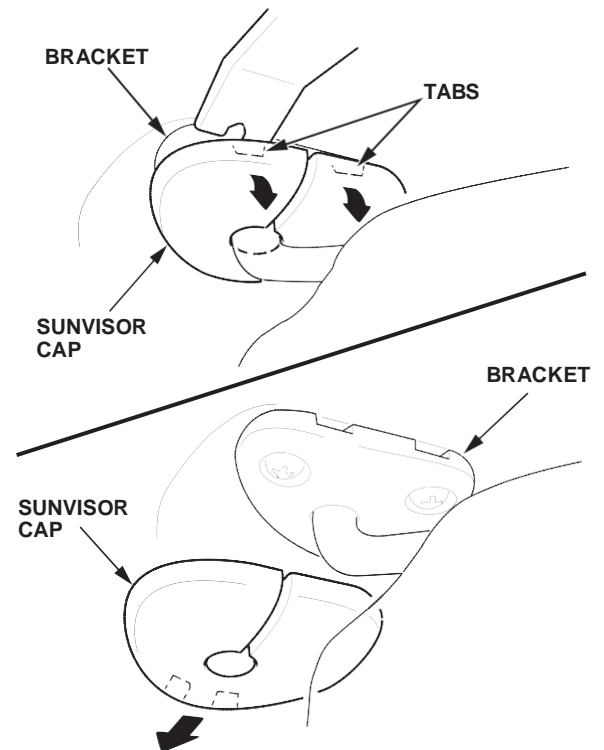
Defect Code: 06201

Symptom Code: 00101

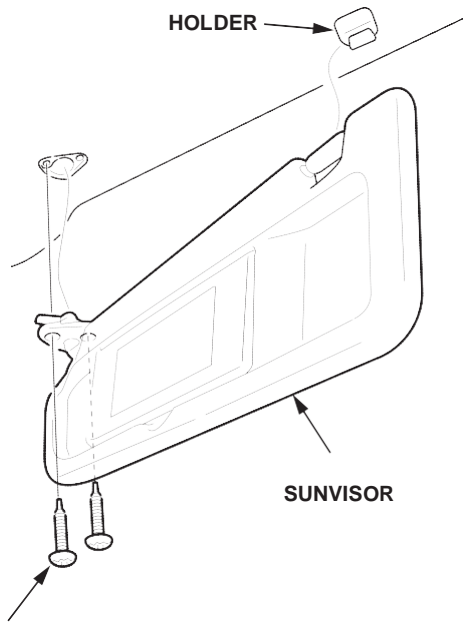
Skill Level: Repair Technician

### REPAIR PROCEDURE

1. With the appropriate trim tool, release the tabs of the sunvisor cap from the bracket, then remove the sunvisor cap.

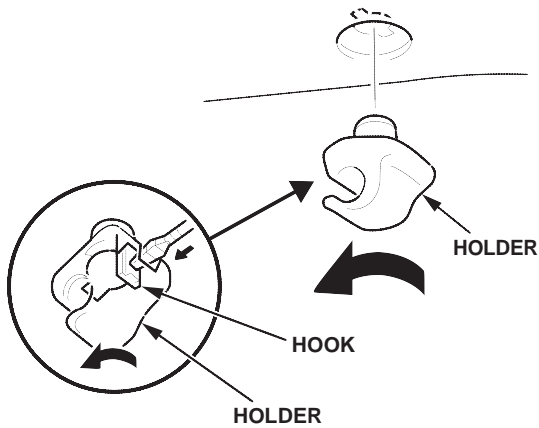


2. Remove both sunvisors:
  - Remove the sunvisor from the holder.
  - Remove the TORX screws with a TORX T25 bit.

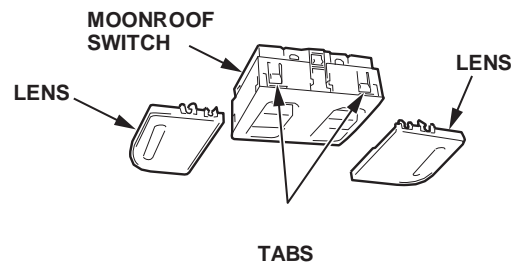
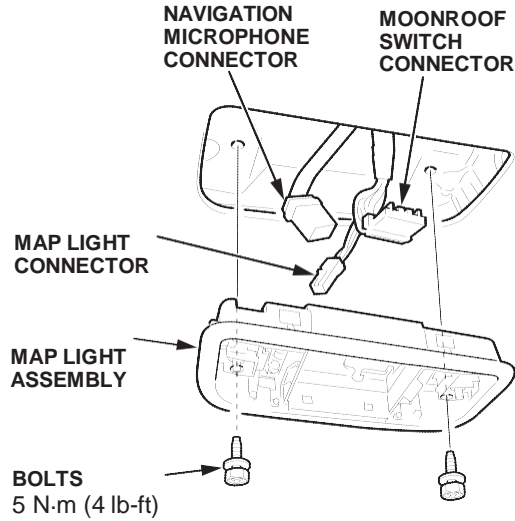


TORX SCREWS (2)

3. Push the hook with a flat-tip screwdriver, and turn the holder 90 degrees, then pull it out.



4. Remove the front individual map light assembly:
  - Remove the lenses.
  - Remove the bolts.
  - If equipped, release the four tabs, then pull out the navigation microphone.
  - Disconnect the front individual map light connector. If equipped, disconnect the navigation microphone connector.

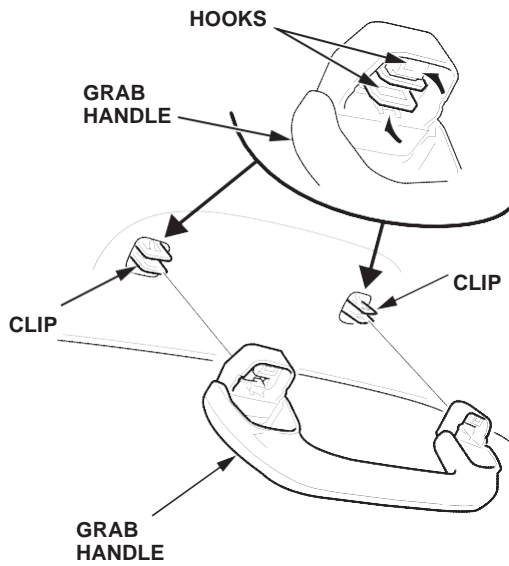


5. Lower the grab handle, then remove the caps with the push pin/grab rail cap pliers.

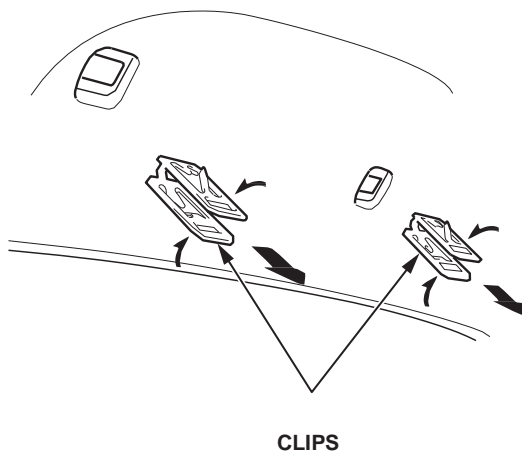


PUSH PIN/GRAB RAIL CAP PLIERS

- Pinch the clips to release the hooks, then remove the grab handle.



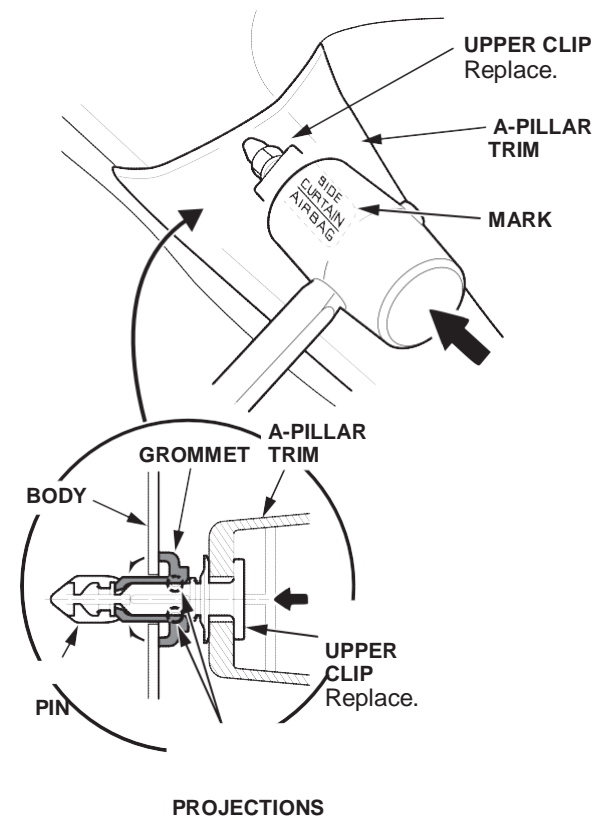
- Pinch the hooks on the clips with a pair of pliers, and pull out the clips.



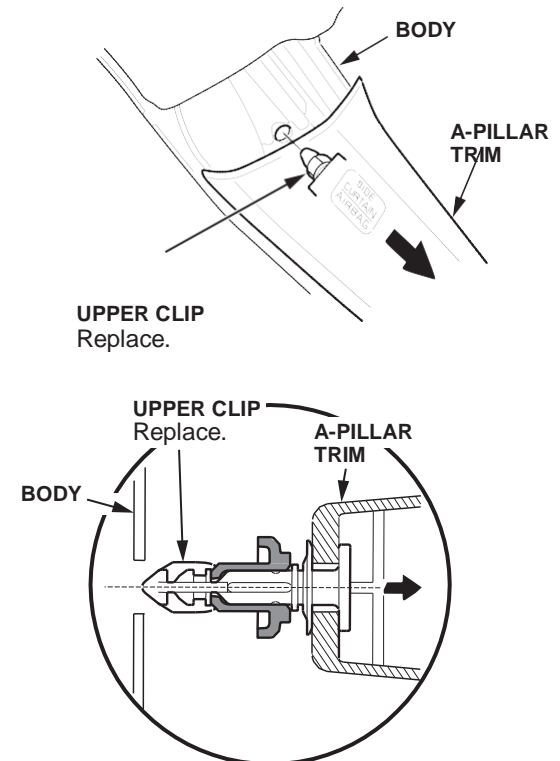
- Pull the front door opening seal away from the A-pillar trim on both sides.

- Hit the upper clip in the A-pillar trim with a rubber mallet. The clip is under the "SIDE CURTAIN AIRBAG" mark. Hitting the clip breaks the projections on the pin and pushes it into the grommet on the body.

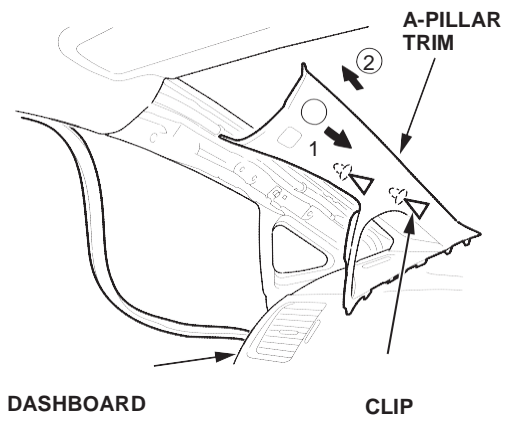
NOTE: The upper clip must be replaced with a new one when the A-pillar trim is reinstalled.



- Pull back on the top of the A-pillar trim by hand to remove the upper clip from the body.



11. Pull out the A-pillar trim by hand to detach the clips. Pull up the trim from the dashboard, then remove the trim.



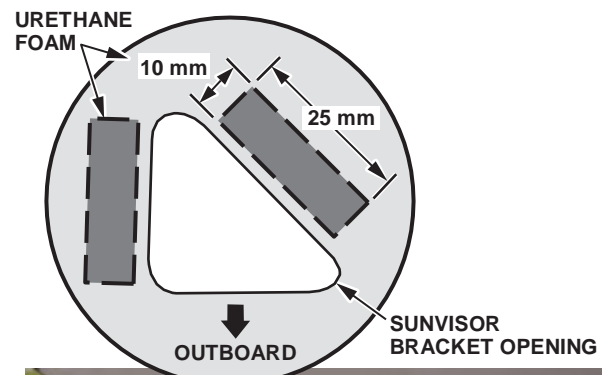
12. Pull down on the front portion of the headliner so you can access the sunvisor openings.
13. Cut four pieces of urethane foam, 25 mm x 10 mm.

14. On the top of the headliner, attach two pieces of urethane foam near each sunvisor bracket opening as shown.

**LEFT SIDE**



**RIGHT SIDE**



15. Reinstall the front portion of the headliner.
16. Reinstall both A-pillar trim with new clips.
17. Reinstall both grab handles, the front map light, and both sunvisors.