

[Next Unread Message](#)[View Message](#)

| | | | | | | | |
|----------------|----|----|------|-------------------|----|----|------|
| Sent on | 12 | 18 | 2020 | Expires on | 03 | 05 | 2021 |
|----------------|----|----|------|-------------------|----|----|------|

| | |
|-------------|--|
| From | Brad Ortloff, Manager Auto Campaign Administration Dept. |
|-------------|--|

| | |
|----------------|--|
| Subject | Warranty Extension: 2012-15 Civic Hybrid Intelligent Inverter Unit |
|----------------|--|

DATE: December 18, 2020

TO: All Honda Sales, Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager Auto Campaign Administration Dept.

Re: Warranty Extension: 2012-15 Civic Hybrid Intelligent Inverter Unit

Today, December 18, 2020, American Honda is announcing a warranty extension for certain 2012-2015 Civic Hybrid vehicles. This warranty extension covers the intelligent inverter unit (IIU) to address possible concerns of various warning lights turning on and diminishing electric motor power, braking or steering assistance control. American Honda is extending the warranty coverage of the IIU to 15 years from the original date of purchase or 150,000 miles, whichever comes first.

BACKGROUND

Micro voids may begin to form in the soldering material used during the IIU production process, which over time may lead to a physical break in a solder joint on the circuit board. A solder joint break may cause an open or short circuit within the IIU, deactivating certain IMA functions. This failure may also result in illumination of the 12V battery warning light and decreased power supply to the 12V battery, which may lead to a series of system malfunctions.

REPAIR

Replace the IIU.

PARTS

Parts are available through normal ordering.

TOOLS

There are no special tools needed for this campaign.

SERVICE BULLETIN

Service bulletin 20-030, *Warranty Extension: 2012-15 Civic Hybrid IMA Motor Power Inverter (MPI)* has been posted to the Service Information System (SIS) as of December 18, 2020. It includes parts, repair, and warranty information related to this campaign.

CUSTOMER NOTIFICATION

American Honda expects to begin customer notification in early February 2021.

As always, be sure to do an iN VIN status inquiry to determine if a particular vehicle is eligible for this or any other campaigns.