

GROUP	MODEL
ELE	2021MY Forte (BDm)
NUMBER	DATE
225	December 2020

# TECHNICAL SERVICE BULLETIN

SUBJECT:

# SERVICE ACTION: LED HEADLAMP REPLACEMENT (SA455)

This bulletin provides the procedure to replace the LED headlamp(s) on certain 2021MY Kia Forte (BDm) vehicles produced from October 28, 2020 through November 24, 2020. The LED headlamps installed on certain 2021MY Forte (BDm) vehicles may be assembled with the inappropriate LED Drive Module (LDM) and may turn ON the indicator lamp in the instrument cluster via IBU. The condition has no effect on normal operation for the low or high beams. Before conducting the procedure, verify the vehicle is included in the list of affected VINs.

# **(i)** IMPORTANT

THE INSPECTION MUST BE PERFORMED PRIOR TO PART(S) ORDERING TO DETERMINE IF ANY HEADLAMP ASSEMBLY REQUIRES REPLACEMENT.

Service Action	Description	Comments	
SA455 <u>A</u>	Replace <u>Left</u> Headlamp		
SA455 <u>B</u>	Replace Right Headlamp	Includes Headlamp Aiming	
SA455 <u>C</u>	Replace Both Headlamps		

## \* NOTICE

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on WebDCS (Service  $\rightarrow$  Warranty Coverage  $\rightarrow$  Warranty Coverage Inquiry  $\rightarrow$  Campaign Information). Not completed Recall / Service Action reports are available on WebDCS (Consumer Affairs  $\rightarrow$  Not Completed Recall  $\rightarrow$  Recall VIN  $\rightarrow$  Select Report), which includes a list of affected vehicles.

This issue number is <u>SA455</u>.

Printed TSB copy is for reference only; information may be updated at any time.
Always refer to KGIS for the latest information.

☑ Service Advisors ☑ Technicians ☑ Body Shop Manager ☑ Fleet Repair

# **(i)** IMPORTANT

The inspection must be performed prior to part(s) ordering to determine if any headlamp assembly requires replacement.

### Replacement Procedure (SA455 A/B/C):

1 Replace the left <u>and/or</u> right headlamp(s) by referring to the "Body Electrical System → Lighting System → Headlamps → Repair procedures" chapter in the applicable Shop Manual on KGIS.



#### **Headlamp Aiming, Best Practices:**

- 1. Inflate the tires to the specified pressure and remove any loads from the vehicle including the driver.
- 2. The vehicle should be placed on a flat level floor.
- 3. The headlamps should be aimed with the proper beam-setting equipment, and in accordance with the equipment manufacturer's instructions.
- 4. If using a wall chart, lowering the ambient light will assist in headlamp adjustment.
- 2. Vehicle distance from the wall chart







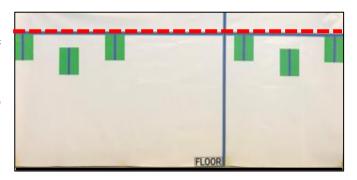
# SUBJECT: LED HEADLAMP INSPECTION AND REPLACEMENT (SA455)

 Verify proper operation and vertical aiming of headlamps and perform vertical adjustments using the banner, if necessary.

Note: Headlamp beam cut-off line should be below the red dotted line.

### \* NOTICE

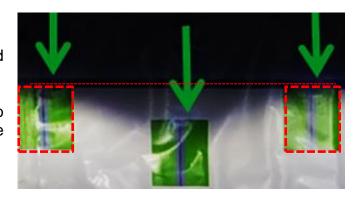
Refer to 'Inspection Station Setup Procedure, Attachment 1' outlined on page 6 for headlamp aiming.



Center line of the vehicle should align with the BLUE vertical line.

#### 4. **Note**:

- All lamp beams are below the red dotted line
- LED lamp should light the two outer squares, center square should have some shading.

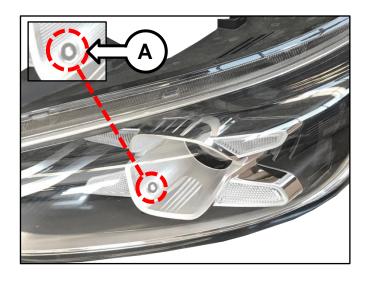


5. Aim the headlamps so the brightest portion falls on the vertical lines as shown in Step 4.



#### **Faulty Headlamp Scrap Procedure:**

1. Carefully drill a ¼ inch hole (A) through the lens of the old headlamp assembly.



With a permanent marker, clearly write the last six numbers of the VIN and RO open-date on the lens.

#### Example shown -

Last six of VIN: 012345RO Open Date: 11/28/18



- Take and submit one (1) KVID\* photo of <u>each</u> drilled and marked headlamp to attach to Warranty claim.
  - Drilled hole, last six of VIN, and RO open date MUST be clearly visible in photo(s).
    - If replacing one headlamp one photo is required for warranty claim submission.
    - If replacing both headlamps two individual photos are required for warranty claim submission.

\*KVID must be used for photo submission. Other sources are not supported.





#### SUBJECT:

# LED HEADLAMP INSPECTION AND REPLACEMENT (SA455)

#### AFFECTED VEHICLE RANGE:

Model	Production Date Range		
Forte (BDm)	October 28, 2020 through November 24, 2020		

#### REQUIRED TOOL:

Tool Name	Tool Number	Figure	Comments
Forte LED Headlamp Aim Banner	HLABN M7000	FLOOR	Included in dealer tool kit

#### **RELATED PART:**

Part Name	Part Number	Figure
LED Headlamp (LH)	92101 M7200QQK	
LED Headlamp (RH)	92102 M7200QQK	

#### WARRANTY INFORMATION:

N Code: N99 C Code: C99

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
V	92101 M7200	0	(SA455 <u>A)</u> Replace (1) Left Headlamp and Aim	200M20R0	0.8 M/H	92101 M7200QQK (LH)	1
V	92102 M7200	0	(SA455 <u>B</u> ) Replace (1) Right Headlamp and Aim	200M20R1	0.8 M/H	92102 M7200QQK (RH)	1
V	92101 M7200	0	(SA455 <u>C</u> ) Replace (2) Right and	200M20R2	0.9	92101 M7200QQK (LH)	1
V 92	921011017200 0	Left Headlamp and Aim	ZUUIVIZURZ	M/H	92102 M7200QQK (RH)	1	

<u>Note</u>: For attaching KVID image(s), use attachment type 'XX: Other'. KVID <u>must</u> be used for photo submission. Other sources are not supported.

<u>If necessary</u>, enter sublet code 'X2' for a maximum allowance of 2 days for substitute transportation.

## \* NOTICE

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference <u>SA455</u> when accessing the WebDCS system.

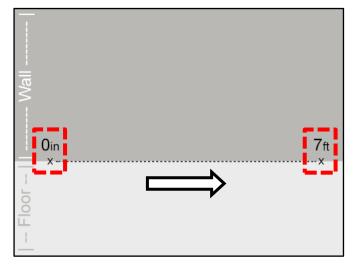


# LED HEADLAMP INSPECTION AND REPLACEMENT (SA455)

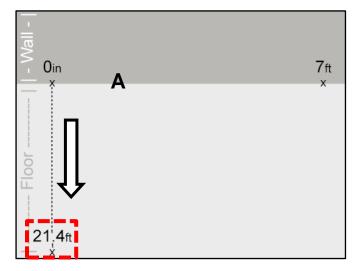
### **Inspection Station Set-up Procedure, Attachment 1:**

At a blank wall\* with at least 7ft. width of space, measure and mark at two (2) locations: 0in. and 7ft. (84in.).

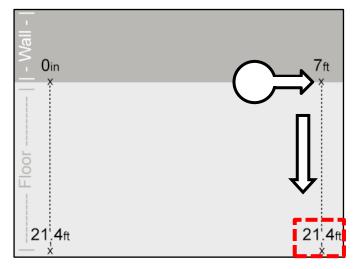
\*If a blank wall is not available, refer to Attachment 1 on page 8 for an example of a custom mobile stand.



From the 0in mark (A) at the wall, measure and mark a spot 21.4ft. (257. 25in.) away from and perpendicular to the wall.



Repeat step 2 but from the 7ft. mark (B) at the wall.





# SUBJECT: LED HEADLAMP INSPECTION AND REPLACEMENT (SA455)

Measure and ensure the distance is 7ft. between both new marks (C).

