

**Please distribute to:**  
**Dealer Principal, Warranty Manager, Service Manager, Parts Manager, Sales Manager**

- |  |   |   |
|--|---|---|
| <input checked="" type="checkbox"/> Freightliner Dealers     | <input checked="" type="checkbox"/> Direct Warranty Customers | <input type="checkbox"/> Sales Terms (DTR)                    |
| <input checked="" type="checkbox"/> Western Star Dealers     | <input type="checkbox"/> Export                               | <input type="checkbox"/> Used Product (DTR)                   |
| <input checked="" type="checkbox"/> FCCC Dealers             | <input type="checkbox"/> DDC Distributors                     | <input type="checkbox"/> Travel Centers of America/Petro:Lube |
| <input checked="" type="checkbox"/> Thomas Built Bus Dealers |   |   |

**WARRANTY INFORMATION LETTER**

<b>No.</b>	<b>WI20-019</b>
<b>Release</b>	12/14/2020
<b>Effective</b>	12/14/2020
<b>Subject</b>	New Thomas Built Buses Electric Vehicle Pre-Delivery Inspection Form

**❖ New TBB PDI Form for Electric Vehicles**

As Thomas Built Buses (TBB) prepares to deliver the first C2 Jouley electric school buses to customers, please be aware that TBB has developed a new pre-delivery inspection (PDI) form specific to electric vehicles. Effective immediately, for TBB electric vehicles, service locations must use the TBB PDI Form – Electric Vehicles (WAR409).

TBB PDI requirements remain unchanged: perform before reaching 10,000 miles/ 16 100 kilometers and prior to vehicle in-service. The TBB PDI Form – Electric Vehicles (WAR409) is available as an interactive PDF at [DTNAConnect > Warranty Lit > Other Warranty Documents > Forms](#).

For non-electric vehicles, continue to use the standard TBB PDI Form (WAR402).

**❖ Form Retention**

When a *PDI* type claim is submitted for an electric TBB vehicle, normal procedures apply. It is not necessary to attach the form to the claim but the original must be retained by the submitting location for seven (7) years and be available upon request.

**❖ Warranty Manual Revision**

These sections of the Warranty Manual contain information about TBB PDIs and will be revised to include content about the new electric vehicle form:

- *Product Receipt, Storage, and Registration > New Vehicle PDI*
- *Claim-Supporting Records > Supporting Documentation for Warranty Repairs and Vehicle Service Records*

Access the Warranty Manual at [DTNAConnect > Warranty Lit > Other Warranty Documents > Manual](#).

**WARRANTY INFORMATION LETTER**

Verify latest version online; access Warranty Information Letters at [DTNAConnect > Warranty Lit > Warranty Letters](#).

**DISCLAIMER:** The information contained in this letter supersedes and supplements any related policies and procedures in the Warranty Manual and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.