



STAR ONLINE PUBLICATION

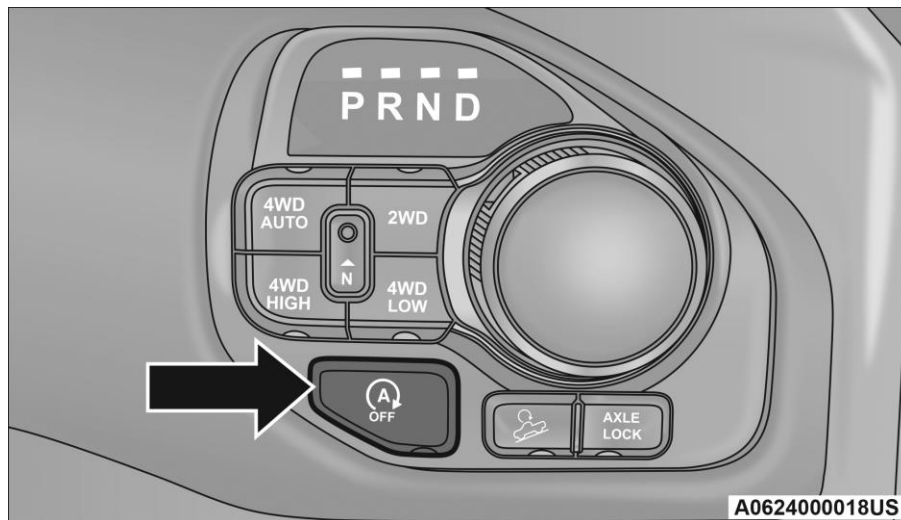


Case Number: S2008000183

Release Date: 11/20/2020

Symptom/Vehicle Issue: The Stop/Start (ESS) Off Switch Does Not Illuminate When Pressed

Discussion: The customer may notice that the Stop/Start (ESS) Switch located underneath the rotary shifter does not illuminate when pressed. However, the message appears in the Cluster that Stop/Start has been disabled.



Engineering is aware of this issue and is currently developing a service resolution. A PCM TSB software update is expected by the beginning of January 2021.

PCM or rotary switch bank replacement WILL NOT remedy this concern. Only 5.7L BSG(E-Torque) equipped vehicles are effected.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found