



## STAR ONLINE PUBLICATION



**Case Number:** S2008000180

**Release Date:** 11/19/2020

**Symptom/Vehicle Issue:** Rear Wipers Do Not Park Correctly After Rear Wiper Swipe Operation

**Discussion:** Owners complain that the rear wipers are not parking correctly after a rear wiper swipe. Engineering is investigating a BCM software update to correct this complaint. Do not replace any parts at this time, current parts inventory will perform in the same way. The field will be notified when software updates are available. Updates are expected by late 4<sup>th</sup> quarter of 2020.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**