



## STAR ONLINE PUBLICATION



**Case Number:** S2023000042

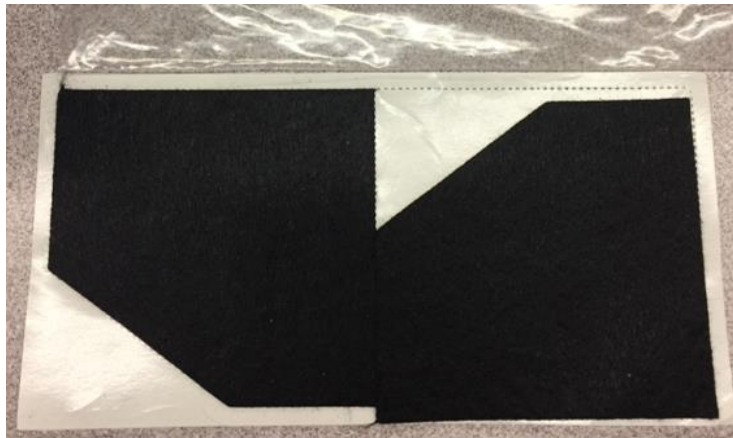
**Release Date:** 11/13/2020

**Symptom/Vehicle Issue:** Wind Noise From Upper Corners Of Sliding Doors

**Diagnosis:** Duplicate the wind noise on a test drive. Use a helper to drive. Using a stethoscope, move the scope around the top corners of the sliding doors where the window glass meets the upper frame. If the noise is heard loudest in the corners apply the foam kit to the door frames as shown below where noise was present.

### Parts Required:

68448111AA- Foam kit containing 4 corner foams



**68448111AA foams**

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**

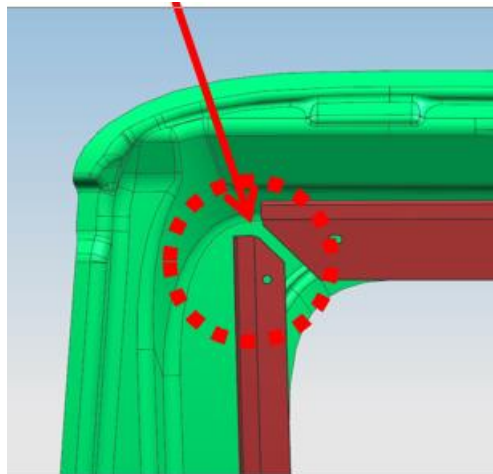


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### Repair Procedure:

Install the foam(s) in the corner(s) covering the gap shown in the example below. Foam is to be used at the B pillar and C pillar corners. Remove any loose dirt or debris. If needed, wipe the area the foam will be applied to with isopropyl alcohol.



B PLR - Left Side Shown



C PLR - Left Side Shown



### Foam applied to the B and C pillar door glass area

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### Verification:

Post repair, test drive the vehicle to confirm the wind noise is improved.

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