

**SSM 49409: 2020-2021 Aviator - 360 Degree View Camera - Intermittent Blank Screen - Built On Or Before 07-Dec-2020**

Some 2020-2021 Aviator vehicles equipped with a 360 degree view camera system and built on or before 07-Dec-2020 may exhibit an intermittent blank or blue screen when placed into reverse but return to normal when placed into drive. This condition may be more noticeable during cool or colder temperatures. To correct the condition, reprogram the image processing module B (IPMB) using the latest software version of the appropriate Ford scan tool. For claiming, use causal part 19H405 and applicable labor operations in Section 10 of the Service Labor Time Standards (SLTS) Manual.

**Vehicles:**

2020-2021      Aviator (U611N) (TV)