

5-Nov-20

Complaint: tanks not reading properly

Cause: faulty tank sensor

Correction: R&R tank sensor - 45 min approved. Please contact Spyder Controls for warranty.

30-Nov-20

1) Problem: Owner states – The fresh tank and grey tank sensor often both read empty, Pleasure Way sent them new fresh tank sensor.

Please confirm good connection on the display panel.

Cause: bad sensor

Repair: Gained access to fresh tank sensor through the cabinet to the rear of the kitchen cabinet. Took off the op and then removed the sensor that was accessible.

Plugged in the new sensor that was supplied by the customer via Spyder Controls and tested.

No change in the reading when water was added back in. As per their tech, this is reset and now working.