



SIB 66 15 20

2020-11-04

ACTIVE CRUISE CONTROL: UNEXPECTED DECELERATION

MODEL

E-Series	Model Description	Production Date	Affected Option Code
F91	M8 Convertible	From Start Of Production	5AU – Driving Assistance Professional And 3AC – Trailer Tow Hitch Or Retrofitted
F92	M8 Coupe		
F93	M8 Gran Coupe		
F95	X5 M Sports Activity Vehicle (SAV)		
F96	X6 M Sports Activity Coupe (SAC)		
G05	X5 SAV		
G06	X6 SAC		
G07	X7 SAV		
G14	8 Series Convertible		
G15	8 Series Coupe		
G16	8 Series Gran Coupe		
G20	3 Series Sedan		
G12	7 Series Sedan (LCI)		
F90	M5 Sedan (LCI)	From July 2020	Trailer Tow Hitch
G30	5 Series Sedan (LCI)		
G32	640i xDrive Gran Turismo (LCI)		

SITUATION

Vehicle slows down (decelerates) unexpectedly while Active Cruise Control with Stop & Go (ACC) function is activated.

A false positive object detection is triggered in the rear lateral radar sensors due to signal reflection (“echoes”). This may occur only in the following scenario(s):

1. When there is a mounted bicycle carrier loaded with multiple bicycles
2. On narrow roadways. For example:
 - a. With guard rails / traffic barriers
 - b. Slow moving traffic

CAUSE

Software in the SAS (optional equipment) control unit.

CORRECTION

Program with ISTA 4.26.3x or higher expected November 17, 2020 (pending verification).

Target Integration Level (I-level):

1. S15A-20-11-510 or higher
2. S18A-20-11-510 or higher

PROCEDURE

1. Determine the vehicle's current I-level by either using AIR or the Key reader/ISPA NEXT application.
2. Perform either step 3 or 4 below depending on current I-level.
3. If the vehicle current I-level is lower than S15A/S18A-20-11-510:
 - a) Connect the vehicle to ISTA 4.27.1x or higher
 - b) Program and encode the vehicle
 - c) Reassess the vehicle

4. If the vehicle current I-level is higher than S15A/S18A-20-11-510:
 - a) Do not program the vehicle
 - b) Perform diagnostics with ISTA 4.27.1x or higher
 - c) Reassess the vehicle

Always connect a BMW-approved battery charger/power supply ([SI B04 23 10](#)) when performing programming.

For information on programming and coding with ISTA, refer to DealerSpeed / TIS / Technical Documentation / Diagnostics and Programming / Programming Documentation.

Note that ISTA will automatically reprogram and code all programmable control modules that do not have the latest software.

PARTS INFORMATION

Part replacement will not provide a solution and is therefore not permitted.

WARRANTY INFORMATION

During this workshop visit, the affected vehicle may also show one or more programming and encoding Technical Campaign repairs open, the programming and encoding procedure may only be invoiced one time.

Update the vehicle to the required I-level or higher by performing and submitting for one of the open Technical Campaigns instead.

Please be sure to also perform any additional work (before and/or after) the campaign repairs require and/or close the remaining open programming and encoding Technical Campaign repairs as outlined in the corresponding Service Information Bulletin.

If the above situation does not apply, then following is covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks or the BMW Certified Pre-Owned Program.

Defect Code:	3452070200	SAS control unit software error / internal device fault
:		
Labor Operation	Description	Labor Allowance
00 00 006	Performing vehicle test (with vehicle diagnosis system – checking faults) (Main work)	Refer to AIR
Or:		
00 00 556	Performing vehicle test (with vehicle diagnosis system – checking faults) (Plus work)	Refer to AIR
And:		
61 21 528	Connect an approved battery charger/power supply (in AIR as Recharge vehicle electrical system battery)	Refer to AIR
And:		
61 00 730	Programming/encoding control unit(s)	Refer to AIR

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006.

And, additionally for the:

e-Vehicles

Labor Operation	Description	Labor Allowance
61 25 910	Recharging high-voltage battery unit (to high voltage charging socket)	Refer to AIR

Refer to AIR for the corresponding flat rate unit (FRU) allowance.

Programming and Encoding - Vehicle Control Units (RO and Claim Comments Required)

The programming procedure automatically reprograms and encodes all vehicle control modules which do not have the latest software I-level. If one or more control module failures occur during this programming procedure:

Please claim this consequential control module-related repair work (including performing the IRAP Control Unit Recovery procedure first as required, refer to the SIB in AIR) under the defect code listed in this bulletin with the applicable AIR labor operations.

Explain this additional work (The why and what) on the repair order and in the claim comments section

For control module failures that occurred prior to performing this programming procedure:

When covered under an applicable limited warranty, claim the applicable test plan and the corresponding control module-related repair work using the applicable defect code and labor operations in AIR (including diagnosis).

Other Repairs

If other eligible and covered work is performed as a result of performing the ISTA diagnostics and related test plans, claim this work with the applicable defect code and the labor operations that are listed in AIR (including diagnosis with separate punch times).

As applicable to your center, please refer to **SI B01 01 20** or **B01 07 20** for claiming your diagnosis work time, job/repair work time (WT), WT and the repair-related explanation procedures.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Submit an IDS ticket to the Warranty Department or use the chat available in the Warranty Documentation Portal
Parts inquiries	Submit an IDS ticket to the Parts Department