



SIB 65 17 20

2020-11-03

SERVICE ACTION: INSTALL GROUND STRAP / SUPPRESSOR BELT

MODEL

E-Series	Model Description	Production Date
G30	5 Series PHEV Sedan	June 16 to August 24, 2020

AFFECTED VEHICLES

This Service Action involves 403 G30 5 Series produced June 16 to August 24, 2020.

Vehicles which require this Service Action to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

SITUATION

Corrosion developing on the rear suspension contact points can lead to poor radio reception over a certain duration of time.

CAUSE

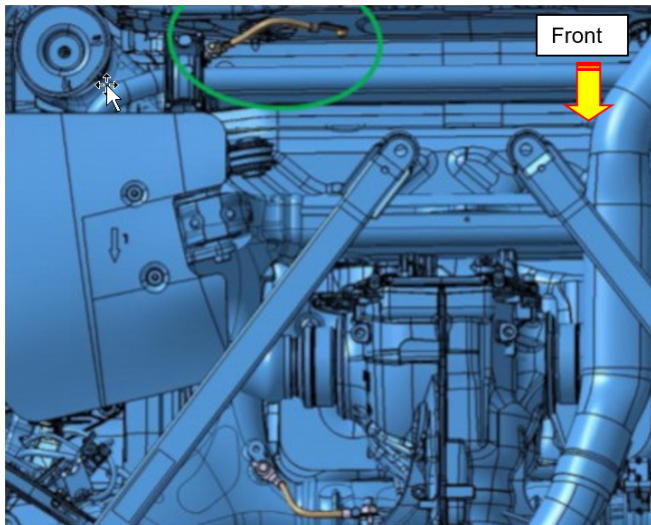
A ground strap or suppression belt may not have been installed during production.

CORRECTION

Check for the presence of the ground strap and the suppression strap (aka suppression belt). Install either one or both as needed.

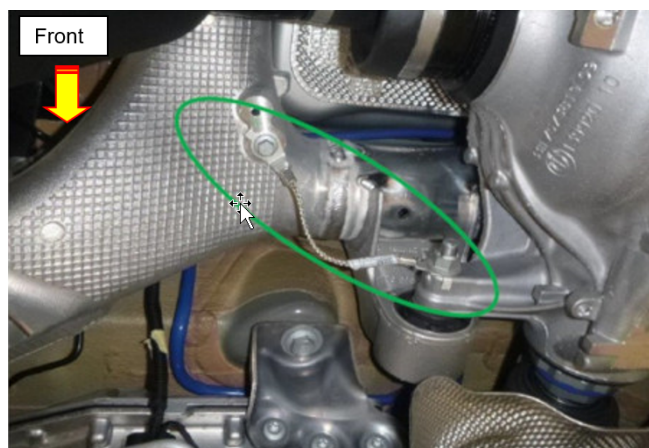
PROCEDURE

1. Check whether the ground strap and suppressor belt are installed.



2. Location of the rear suspension ground strap (circled), near the anti-roll bar bracket.

3. Location of the suppression strap (circled).



4. If either strap is missing, install the corresponding strap.

PARTS INFORMATION

Only use and invoice the part numbers below that apply.

Performing a part number look-up in ETK (EPC) by VIN or model in place of using/invoicing the following part numbers may result with the wrong part numbers being invoiced and installed, this could delay the payment of the claim.

Part Number	Description	Quantity
Ground strap:		
33 34 6870078	Ground strap	1
37 14 6869771	Thread-tapping hexagon bolt	1
07 14 6973709	Nut	1
Suppressor strap:		
12 42 8645960	Suppressor strap	1
37 10 6789678	Flanged hexagon nut	1
18 30 9909376	Hexagon bolt	1

WARRANTY INFORMATION

Reimbursement for this Service Action will be via normal claim entry utilizing the applicable work package information below and the part numbers listed above that apply:

Defect Code:	0012450500	G30 Retrofit PHEV ground strap/interference suppression band
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Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop

Work Pkg	Labor Operation	Description (Plus work)	Labor Allowance
# 1	00 69 956	Retrofitting ground strap or suppressor belt	3 FRU
Or:			
# 2	00 69 957	Retrofitting ground strap and suppressor belt	3 FRU

Or:

The vehicle arrives at your center and this Service Action shows open (No other main work will be performed or claimed during this workshop visit)

	Description (Main work)	
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Work Pkg	Labor Operation		Labor Allowance
# 3	00 69 398	Retrofitting ground strap or suppressor belt	5 FRU
Or:			
# 4	00 69 399	Retrofitting ground strap and suppressor belt	5 FRU

Only one of the flat rate labor operation codes listed above can be used for claim submission/reimbursement purposes. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B65 17 20 WP 1), unless otherwise required by State law.

QUESTIONS REGARDING THIS BULLETIN

Technical inquires	Submit feedback at the top of this bulletin
Warranty inquires	Submit an IDS ticket to the Warranty Department or use the chat available in the Warranty Documentation Portal
Parts inquiries	Submit an IDS ticket to the Parts Department