



SIB 51 32 18

2020-11-12

PAINT ON THE B-PILLAR IS SCRATCHED/DAMAGED

This Service Information Bulletin (Revision 1) replaces SI B51 32 18 **dated January 2019**.

What's New (Specific text highlighted):

- Model
- Warranty

MODEL

F22 (2 Series Coupe)	F23 (2 Series Convertible)	F32 (4 Series Coupe)	F33 (4 Series Convertible)
F82 (M4 Coupe)	F83 (M4 Convertible)	G14 (8 Series Convertible)	G15 (8 Series Coupe)
G22 (4 Series Coupe)			

SITUATION

The paint finish of the door jamb (above the door striker) is scratched due to the inner door cavity window seal.

CAUSE

The door window cavity seal rubber is abrasive and may scuff the door jamb area when opening and closing door.

CORRECTION

If necessary, polish or refinish the paint on the affected area of the door jamb. Afterwards, install protective film.

PROCEDURE

1. Repair the damaged paint in the affected area if needed.
2. Print the template for the vehicle series to be protected from the corresponding attached files.

Note: After printing the template attachment, verify the size of the 100 mm benchmark line on the print. Rescale and reprint if necessary. The size of the template is correct when the benchmark line is exactly 100 mm.

3. Trace the template onto protective film P/N 51 77 7 404 141. Carefully cut out the traced design from the protective film.
4. Clean the door jamb area using Cleaner R2 P/N 83 19 0 417 324 or isopropyl alcohol.
5. Remove the adhesive backing from the protective film and install in the area shown below on both front doors. Use the attachment below for reference of exact placement of each model.

PARTS INFORMATION

Part Number	Description	Quantity
51 77 7 404 141	Protective Film	2
83 19 0 417 324	Cleaner R2 (500 ML)	As needed

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	5191905400	F22 F23 F32 F33 F82 F83 Paint on side frame scratched
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Vehicle is already in the workshop-

Work Pkg	Labor Operation	Description (Plus work)	Labor Allowance
# 1	00 63 647	Attach paint protective film to side frame door aperture on both sides (Plus work)	5 FRU

Or:

The vehicle arrives at your center for this Repair to be performed (No other main work will be performed or claimed during this workshop visit)-

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 2	00 63 113	Attach paint protective film to side frame door aperture on both sides (Main work)	6 FRU

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B51 32 18 WP 1), unless otherwise required by State law.

And, if necessary:

Sublet – Refinishing

Sublet Code 3	Up to \$250.00	Paint finish repairs (Third-party sublet invoice)
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Note: Aftersales Area Manager (AAM) “Field Authorization” (FAS) is **not** required

Invoice the corresponding and eligible paint repair work in sublet on the repair order at the actual cost charged (up to \$250.00) with no handling or markup. The sublet must also include any discounts or allowances.

Appropriate charges are determined by comparing them to the corresponding warranty rates. Prior to performing the repair, calculate your dealer's repair cost and then obtain outside repair estimate(s) as required for price comparison purposes.

It is your center's responsibility to review the repair cost estimate prior to the repair being performed. This will help ensure that the amount requested for the refinish/paint work is customary, fair and reasonable. Also, it must not exceed the scope of the repair work that is described in this bulletin.

On the repair order and in claim comment section, explain and itemize the corresponding sublet amount.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Submit an IDS ticket to the Warranty Department or use the chat available in the Warranty Documentation Portal
Parts inquiries	Submit an IDS ticket to the Parts Department

Supporting Materials

[picture_as_pdf B51 32 18 G14 15 Template.pdf](#)

[picture_as_pdf B51 32 18 G22 Template.pdf](#)

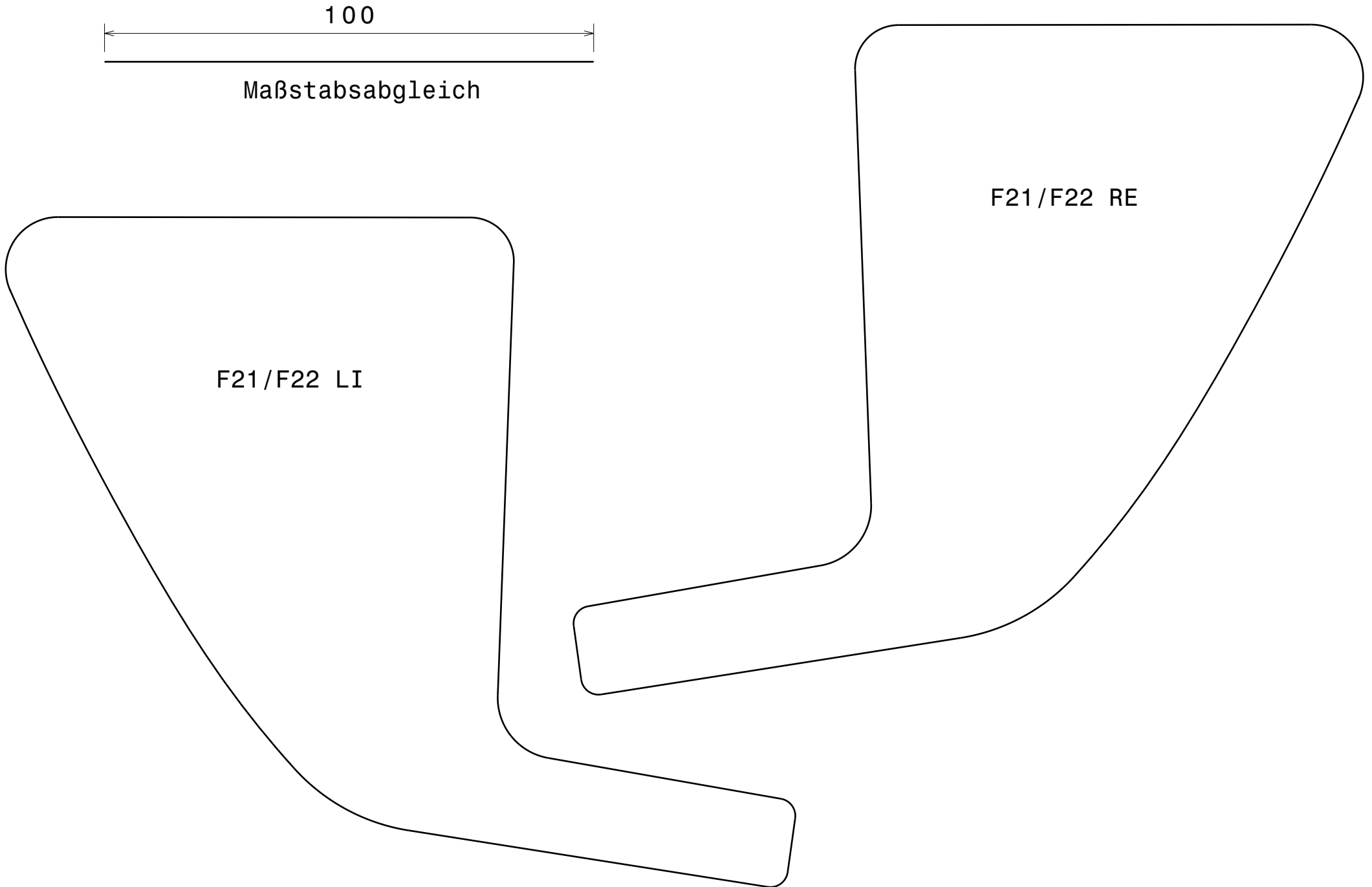
[picture_as_pdf B51 32 18 F33 83 Template.pdf](#)

[picture_as_pdf B51 32 18 F23 Template.pdf](#)

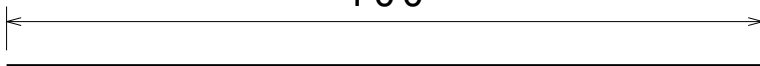
[picture_as_pdf B51 32 18 F22 Template.pdf](#)

[picture_as_pdf B51 32 18 F32 82 Template.pdf](#)

[picture_as_pdf B51 32 18 Positions.pdf](#)



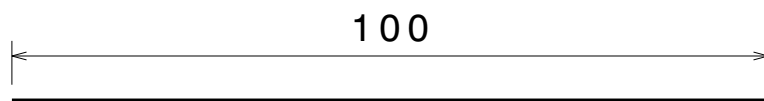
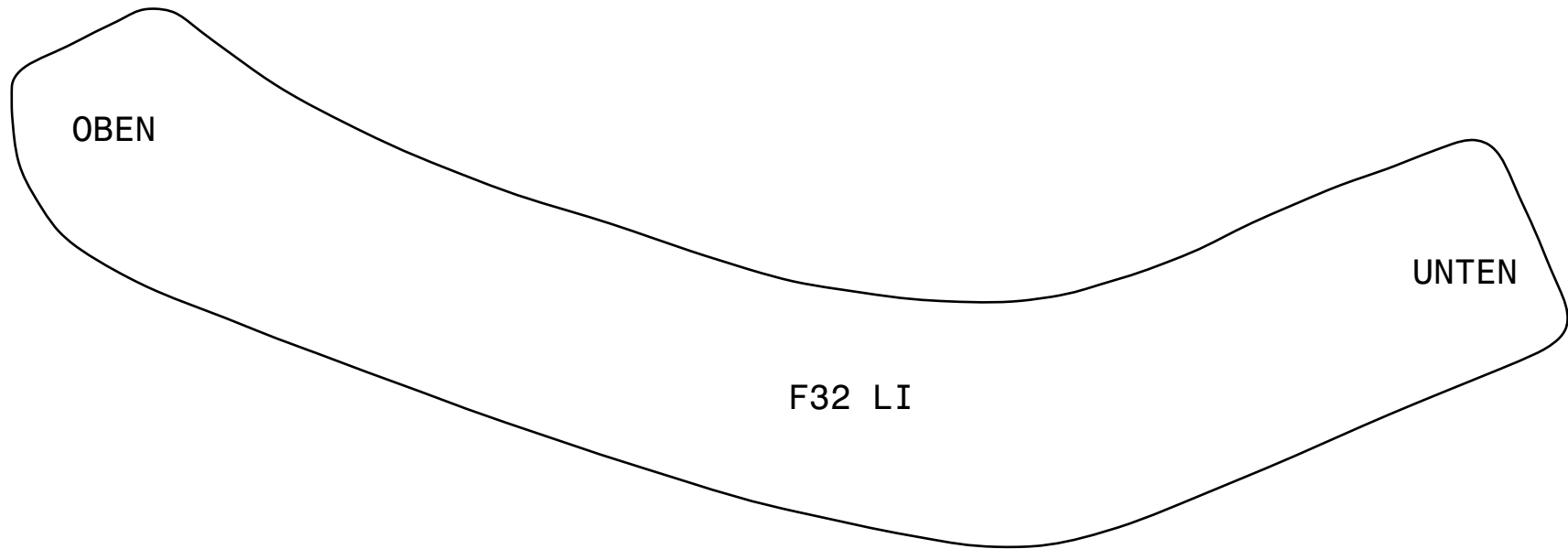
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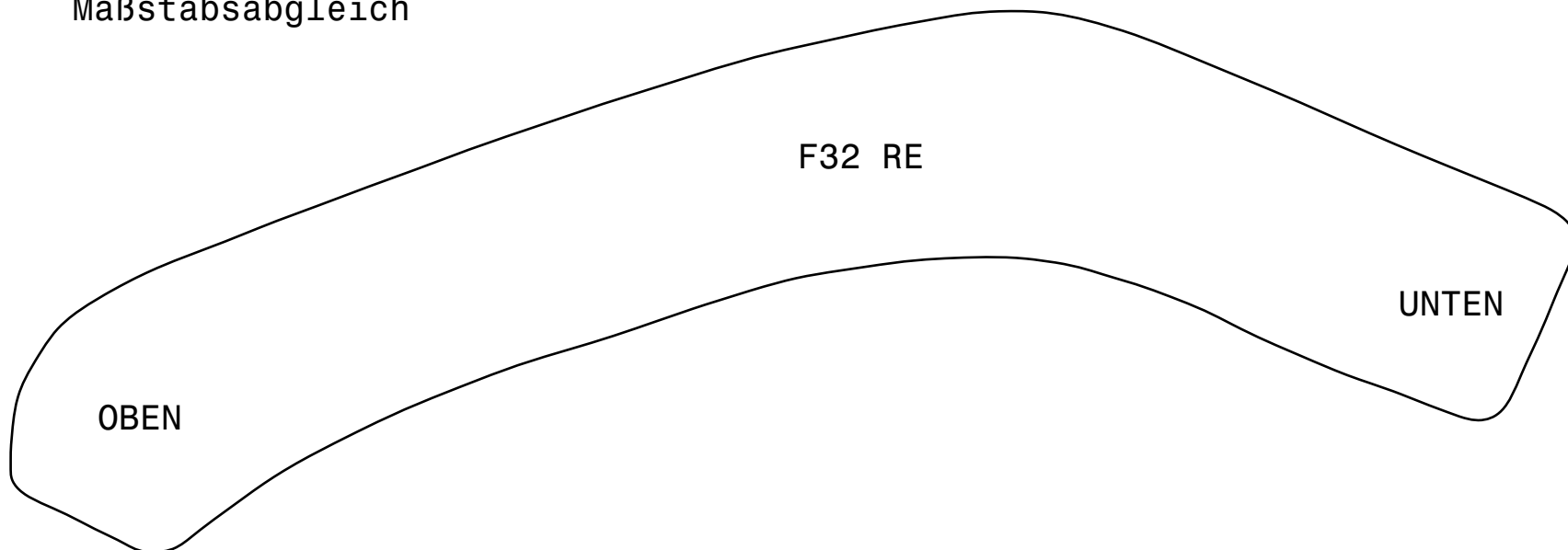
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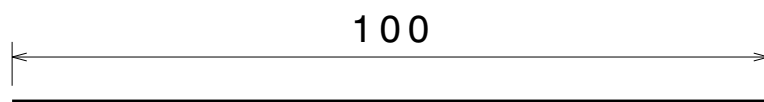
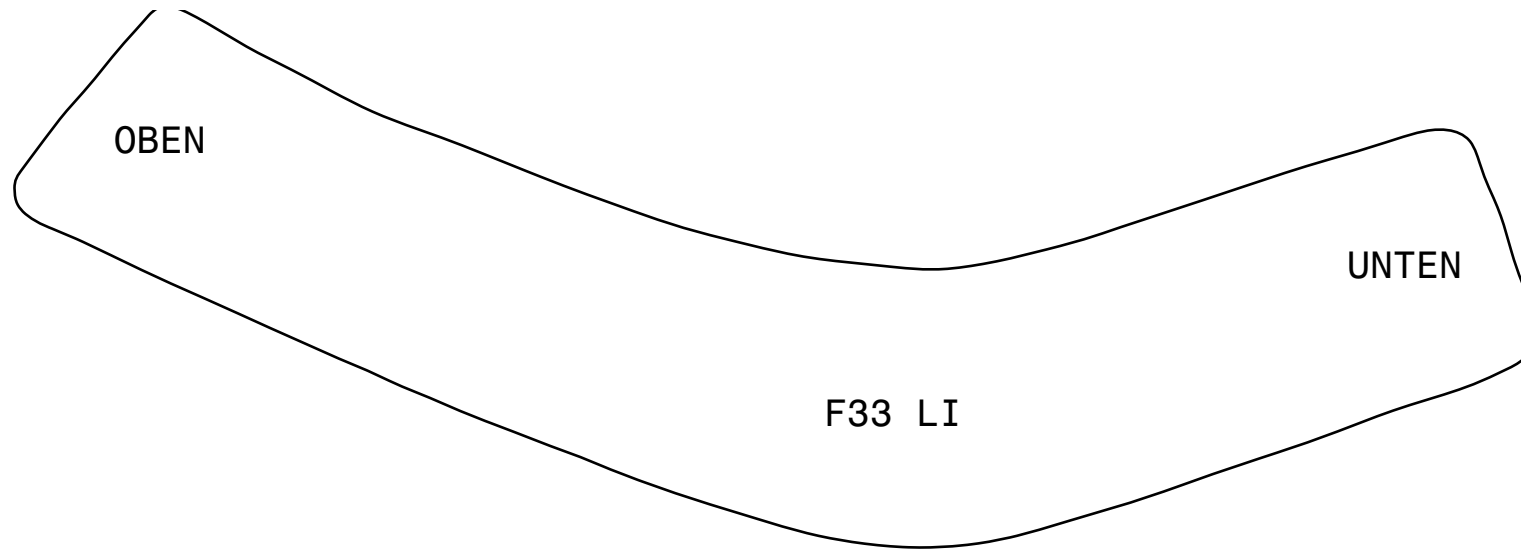
F23 LI

F23 RE

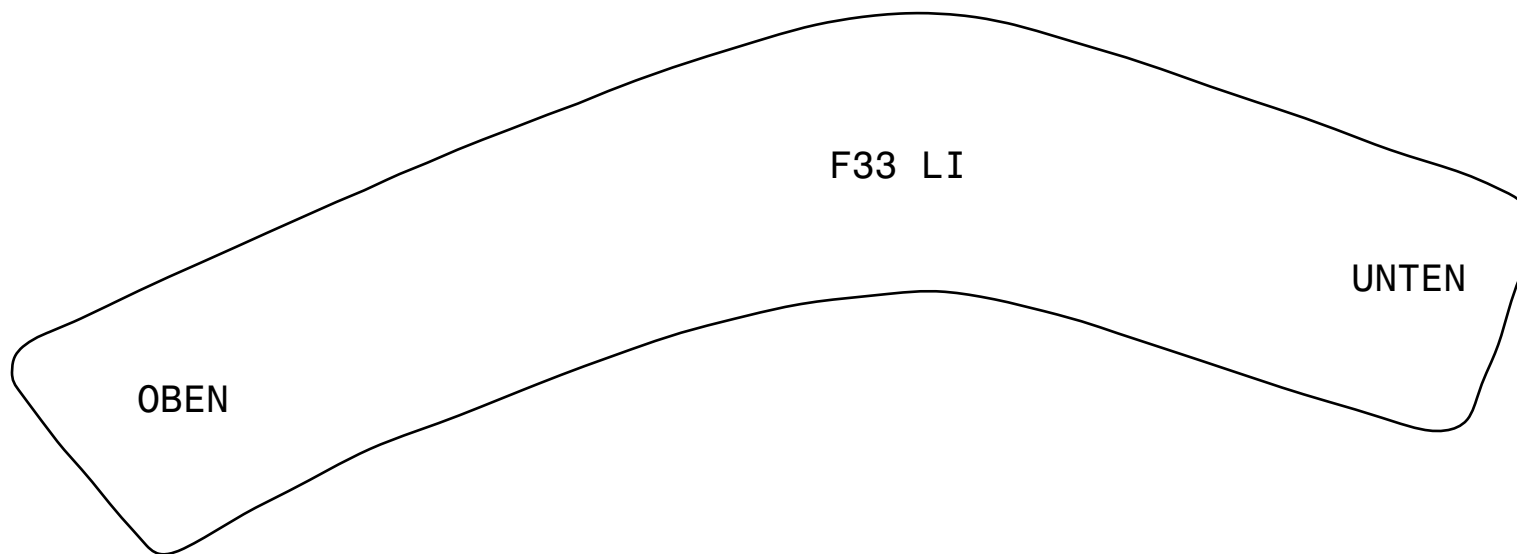


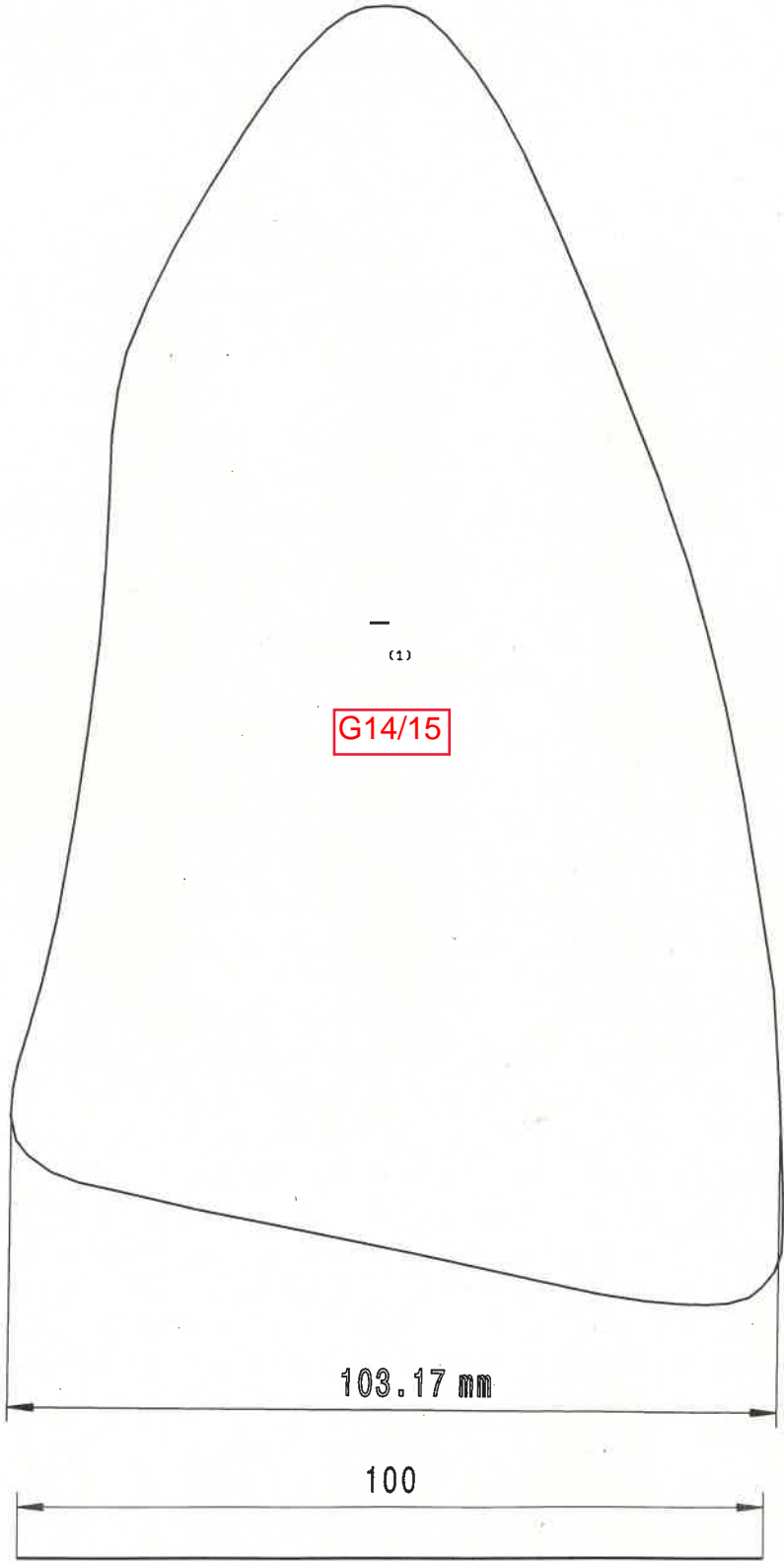
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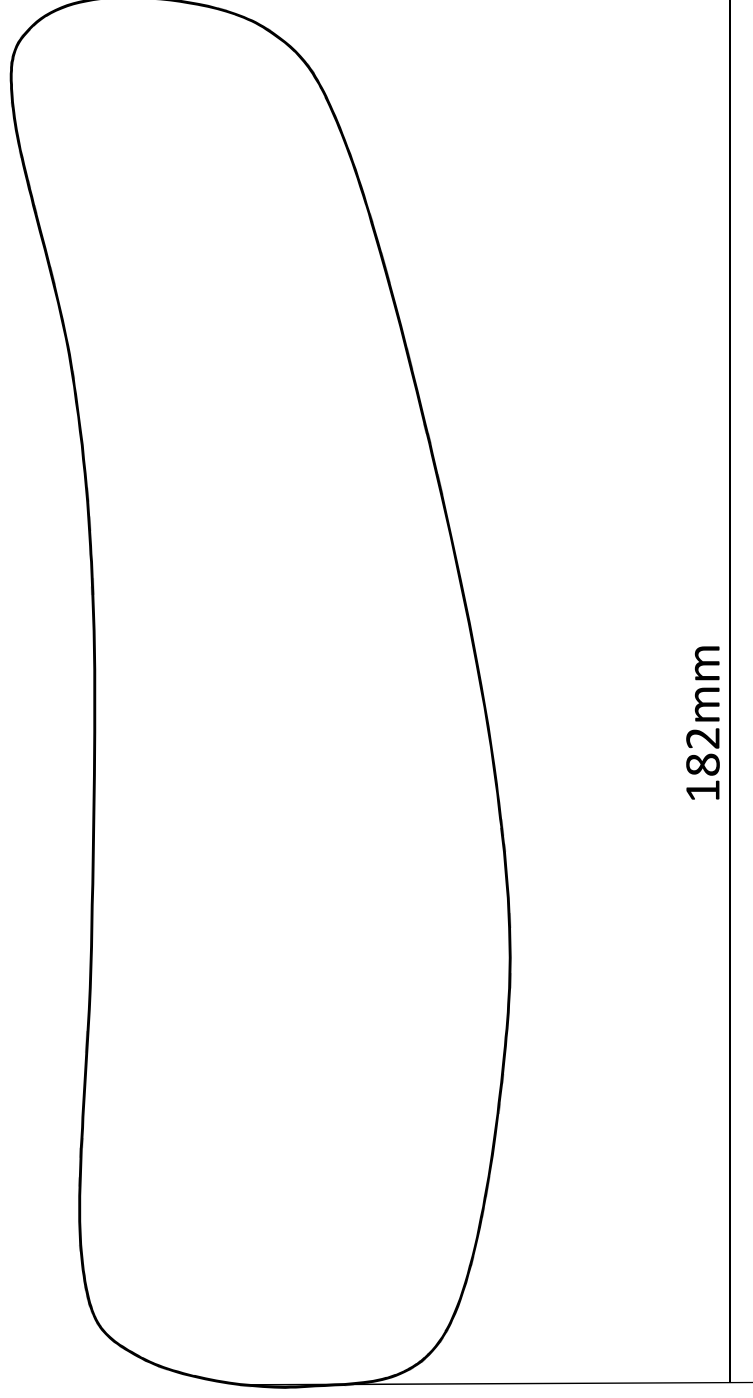
Maßstabsabgleich





Maßstabsabgleich

G22 / G23



100mm

Maßstabsabgleich

G14/G15



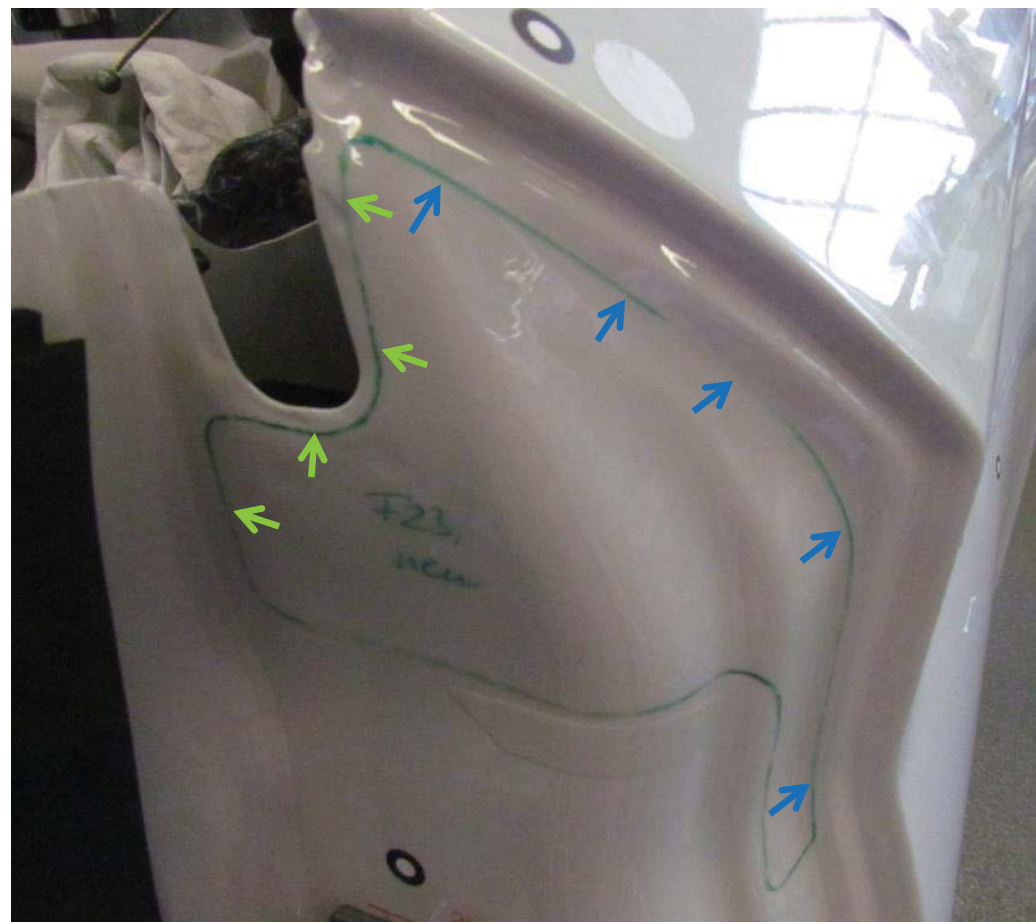
G22



F22



F23



F33/ F83



F32/ F82

