

◀ IMPORTANT UPDATE ▶

The attached Region Letter has been updated. Refer to the details below.

DATE	TOPIC
November 25, 2020	20TE07 Phase II Launch for Certain 2015 Model Year Prius V Vehicles.

*The most recent update in the attached Region Letter will be highlighted with a **red box**.*

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.

INTEROFFICE MEMORANDUM

Original Publication Date: November 25, 2020

To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Gary Ross 
Vice-President, Product Quality and Service Support

CUSTOMER SUPPORT PROGRAM 20TE07

Certain 2012-2014 Model Year Prius V

Certain 2015 Model Year Prius V

Coverage for Brake Booster and Brake Booster Pump Assemblies

Specific information for Region support is provided below.

Condition

This Customer Support Program provides coverage as it applies to Brake Booster and Brake Booster Pump Assemblies. The specific condition covered by this program is related to certain internal malfunctions of the Brake Booster Assembly.

Dealer Notification

The attached dealer letter will be sent to all Toyota dealers on November 25, 2020.

Please reference the attached Dealer Letter for additional details.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.