



Technical Journal

TITLE:

Seat belt front, may not retract fully

REF NO: TJ 32985.5.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2020-11-16	STATUS DATE: 2020-11-20
FUNC GROUP: 8841	FUNC DESC: seat belt, front	Page 1 of 4	

“Right first time in Time”

Attachment

File Name	File Size
TJ32985.pdf	0.1824 MB

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

If a front seat belt does not retract normally, please follow the information under “Service”.

Most replaced front seat belt does not have a fault and the warranty claim will not be approved. Make sure to check that the B-panel is correct mounted (follow point 1 to 6 under “Service”) before deciding to replace the seat belt.

* 227 added as Vehicle Type.

CSC Customer Symptom Codes

Code	Description
VT	Seat belt and other safety systems/Coil/uncoil does not work



DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
227							2019-9999		0000079-0999999	201846-999952
234							2017-9999		0000350-0999999	201617-999952
235							2017-9999		0000160-0999999	201624-999952
236							2017-9999		0000098-0999999	201646-999952
238							2018-9999		0000161-0999999	201646-999952
246							2018-9999		0000390-0999999	201717-999952
256							2016-9999		0000561-0999999	201505-999952
536							2019-9999		0000329-0999999	201746-999952

SERVICE:

Remove B-pillar panel. Pull out the belt 0,5 to 1 meter. Release and observe if the belt retracts all the way as normal.

- If the belt retracts normally without the B-pillar panel, proceed as follows:

See attachment "TJ32985.pdf":

1. Inspect the belt adjustment mechanism. If the button is bent, try to straighten it. If it is broken, replace.
2. Push the adjustment to its highest position.
3. Push the panel up under the inner liner as much as possible.
4. Fold down into normal position.
5. Check that height adjustment operates smoothly.
6. Check that the belt rolls out smoothly.

- If the belt does not retract with the B-pillar panel removed; replace the belt and send a Vehicle Report so that we can order the replaced part back for analysis.

Warranty claim info:

If this TJ does not correct the problem, and another component needs to be replaced, than refer to this TJ in the repair order text. Otherwise, the claim for replacing any related components (e.g., belt) will be rejected.

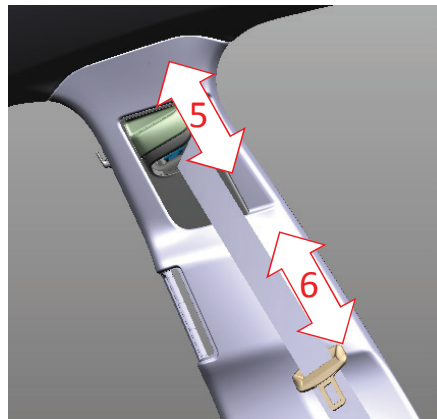
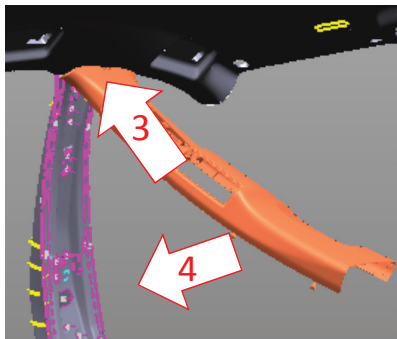
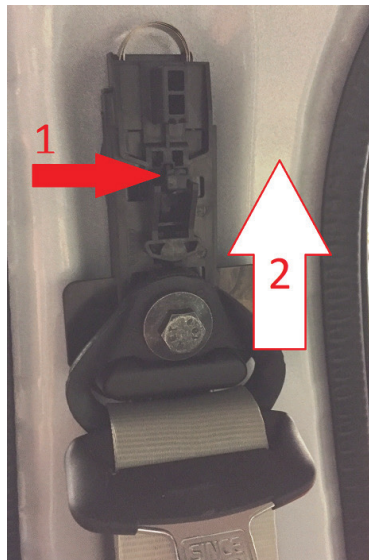
VST Operation Number

VST Operation Number	Description
85112-2	Panel B-pillar remove-install/replace
99400-2	Check and adjust

**VEHICLE REPORT:**

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 8841.

To view TJ attachment continue to next page. This TJ has one attachment.



TJ32985