



## STAR ONLINE PUBLICATION



**Case Number:** S2008000174

**Release Date:** 11/14/2020

**Symptom/Vehicle Issue:** Code B156D-00 Low Voltage Differential Signal Cable Stored

**Diagnosis:** A vehicle equipped with the 10.1" disassociated touchscreen display and the Remote start feature may experience a stored DTC (B156D00 – Low Voltage Differential Signal Cable) in the radio.

**Repair Procedure:** **Do NOT replace the 10.1" display 68433499xx or Radio.** Please clear the stored DTC. It is NOT a customer facing issue. This does not hinder the performance of the display at all. Engineering is looking into a future software enhancement.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**